

Protean eGov Technologies Limited

STANDARD OPERATING PROCEDURE (SOP)

Initiation and Authorization of Online Death Withdrawal request by Nodal Office

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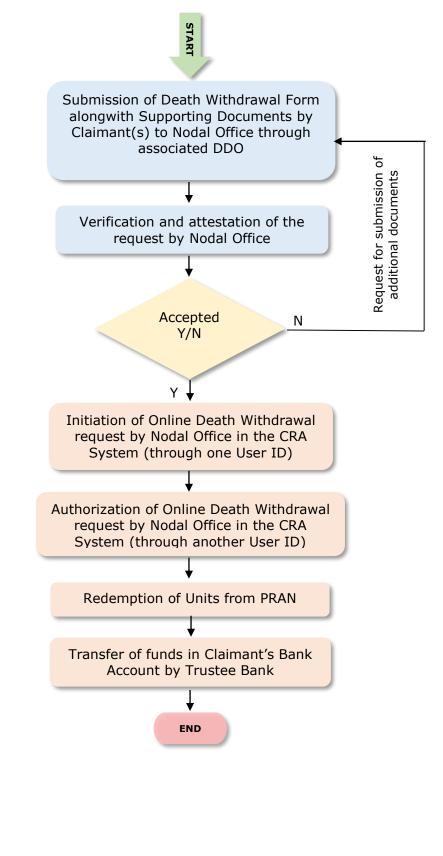


1. Abbreviations

Abbreviation	Expansion
ASP	Annuity Service Provider
CRA	Central Recordkeeping Agency
DDO	Drawing & Disbursing Officer
DTO	District Treasury Office
DTA	Directorate of Treasuries & Accounts
Nodal Office	PAO/PRAO/DTO/DTA registered under NPS
NPS	National Pension System
ΡΑΟ	Pay and Accounts Office
PFRDA	Pension Fund Regulatory & Development Authority
PRAN	Permanent Retirement Account Number
PRAO	Principal Accounts Office



2. Process Flow – Processing of Online Death Withdrawal Requests





3. Preface:

As per the Pension Fund Regulatory and Development Authority (PFRDA), (Exits & Withdrawals under NPS) Regulations 2015 and amendments thereto, in case of Death of NPS Subscriber (before attaining the age of superannuation), at least 80% of the accumulated pension wealth of the Subscriber shall be mandatorily utilized for purchase of annuity and balance pension wealth (maximum 20%) shall be paid as lumpsum to the nominee or nominees or legal heirs.

In case of Death of NPS Subscriber (after attaining the age of superannuation), at least 40% of the accumulated pension wealth of the Subscriber shall be mandatorily utilized for purchase of annuity and balance pension wealth (maximum 60%) shall be paid as lumpsum to the nominee or nominees or legal heirs. *In case, total pension wealth in the NPS Account of the deceased Subscriber is less than or equal to Rs. 5 Lakh, nominee/legal heir have an option to withdrawal entire (100%) of pension wealth.*

The annuity (Pension) shall be paid to the Spouse of the Subscriber (if any) for the lifetime. In case, **spouse is not there/not alive**, annuity shall be paid to living dependent mother and then to living dependent father of the deceased Subscriber. After the coverage of all such family members, the purchase price of the annuity shall be returned to the surviving children of the Subscriber and in absence of children, the legal heirs of the Subscriber as applicable.

In cases, where Spouse is not there/not alive and the parents of the deceased **Subscriber (father and mother) are not dependent**, then the purchase price (amount to be used for Annuity Purchase) shall be returned to the surviving children of the Subscriber and in the absence of children, the legal heirs of the Subscriber as applicable.

Further, as per PFRDA guidelines, if none of the family members (Spouse, Mother and Father of deceased Subscriber) are alive, then the purchase price (amount to be used for Annuity Purchase) shall be returned to the surviving children of the Subscriber and in the absence of children, the legal heirs of the Subscriber as applicable.

For the Central Govt. Subscribers covered under Central Civil Services (CCS) Rule 2021 and eligible for family pension, Death Exit request will not be processed through this withdrawal module.



4. Procedure for Processing Online Death Withdrawal requests by Nodal Office

The brief steps to be followed by Nodal Office

• <u>Pre-requisite for Processing of Death Withdrawal request:</u>

- ✓ Death Withdrawal Form duly filled up and signed by Nominee/Claimant.
- ✓ Copy of death certificate of the subscriber (Duly attested by Nodal Office)
- ✓ KYC documents and Bank Proof of nominee/claimant.
- ✓ Additional documents required by Nodal Office in support of Death Claim.
- Bank details should be correct/valid During Death request initiation, Bank Account and Name of the Nominee/Claimant will be verified through online Bank Account Verification (Penny drop facility). If Online Bank Account Verification (Penny drop) fails, request initiation will not be allowed.
- ✓ Nominations should be as per Clause 32 of PFRDA (Exits & Withdrawals under NPS) Regulations 2015

• Verification & Attestation of Physical Death Withdrawal Form

- ✓ The Nodal Office shall verify the physical Death Withdrawal Form & supporting documents [such as Death Certificate, KYC Documents (Id Proof & Address Proof), Bank Account Proof and other required documents] submitted by the Claimant(s). The Death Withdrawal Form is available on CRA website www.npscra.nsdl.co.in.
- On successful verification, the Nodal Office shall attest the withdrawal Form and supporting documents. Also, note that the clear/legible scanned documents will have to upload while capturing Death Withdrawal request.
- ✓ If none of the family members (Spouse, Mother and Father of deceased Subscriber) are alive, then for refund of 100% NPS corpus, the Nodal Office shall collect the required additional documents, as stipulated by PFRDA alongwith Death Withdrawal Form. The list of documents required to establish that none of the family members (Spouse, Mother and Father of deceased Subscriber) are alive is available alogwith Death Withdrawal Form.

• Initiation and Authorization of Online Death Withdrawal request in CRA

- ✓ On successful verification of Death Withdrawal Form and supporting documents, Nodal Office shall initiate withdrawal request in the CRA system through One User ID.
- \checkmark Authorization of request by Nodal Office in the CRA system through Other User ID.

Online Exit Module has been implemented in the CRA system to facilitate Nodal Offices to process Exit requests of underlying NPS Subscribers. This document describes the detailed procedure to be followed by the Nodal Offices for initiation and authorization of Online Death Withdrawal requests in the CRA system. **The document contains two sections as mentioned below:**



Section I

- Process of initiation and authorization of Online Death Withdrawal request where family members (Spouse/Mother/Father of deceased Subscriber) are alive.
- At least 80% of the accumulated pension wealth of the Subscriber shall be mandatorily utilized for purchase of annuity and balance pension wealth (maximum 20%) shall be paid as lumpsum to the nominees or legal heirs.

Section II

- Process of initiation and authorization of Online Death Withdrawal request where **none of the family members (Spouse, Mother and Father of deceased Subscriber) are alive & Spouse is not there/not alive and the parents of the deceased Subscriber (father and mother) are not dependent**.
- 100% pension wealth of the Subscriber shall be paid as lumpsum to the children/nominees/legal heirs.

Section I

5. <u>Steps to initiate Online Death Withdrawal request in CRA System by Nodal</u> <u>Office</u>

Nodal Office User will access CRA System <u>www.cra-nsdl.com</u> using one User ID & Password as given below in **Figure 1**.

Ø N	SDL e-Gov is now protean	National Pension System (NPS)
		Are you a subscriber interested in
	Annual Transaction Statement on Email	Subscribers
	Invest in NPS	Password Enter Captcha $(3, +) = $
	Activate Tier II Account Free !!	Submit Reset Password IPIN for eNPS Help/Instructions for Login
	FATCA Compliance	Nodal Offices / Other Intermediaries
	Know Your Pension (NPP)	User ID 1001022100
	Subscriber Consent to share contact details with ASP	Enter Captcha 4°2 + 2 = 44 Submit
á	Subscriber Registration/Photo-Signature Modification Request	Reset Password Help/Instructions for Login
4	Status using Receipt Number	

Figure 1

On successful login, User needs to click on Menu "Exit Withdrawal Request" and select Sub Menu "Initiate Withdrawal Request" as given below in Figure 2.

NSDL e-Gov		otean National Pension System (NPS) ge <i>is</i> growth
Welcome Pay and Accounts Office-1001134400		Navigate to NPSCAN 02-Jun-2023 Home Logout
Transaction Subscriber Registration Grievance	User Maintenance Docu Exit Withdrawal Request	ment Management Views Additional Reports (New) Master Download Dashboard CGMS BackOffice Nodal Offices Upload Recruitment Monitoring Knowledge Centre Authorize Request Update Details CKYCCompliance
	Verify Subscriber Withdrawal Initiation	
	Withdrawal Request Status View	
	Authorize Deferment	Welcome to Central Recordkeeping Agency
	Verify Deferment	Click here to view list of Exit Claim IDs awaiting any action
	Initiate Generate/Cancel Claim ID	
Subscriber	F Authorize Generate/Cancel Claim ID	the annuity at the time of Exit. To view annuity quotes, please click here View Annuity Quotes
	Claim ID Status View	lated to 'Voluntary Contribution in Tier I account by Govt. Sector Subscribers' Notification
Information regarding	Family/Disability Pension	CA Self-Certification in Subscribers login may be disseminated to your Subscribers. For
	Family/Disability Pension Status View	tere for PFRDA Advisory on streamlining of handling of Exit cases Withdrawal Request Verification 1
	Initiate Deferment	NPS Operations Guide PAO/DTO DDO
	Request Status View	CRA Helpline for Nodal Offices 1800-222-081 (toll-free)
	Initiate Withdrawal Request	

Figure 2

User needs to select the option "Death Withdrawal" as given below in Figure 3.

Ø NSDL	e-Go	V is now		nge is growth						National Pen	sion System (NPS)
Welcome Pay and Acc	ounts Office-1	001134400					Na	vigate to NPSCAN		02-Jun-2023	Home Logout
Transaction Subscriber	r Registration	Grievance	User Maintenance	Document Management	Views	Additional Reports	(New)	Master Download	d Dashboard	CGMS BackOffice	Nodal Offices Upload
Error Rectification Module	CSRF Sub	mission Details	Exit Withdrawal R	equest Recruitment Moi	nitoring	Knowledge Centre	Author	rize Request U	pdate Details	CKYCCompliance	
۲	Initiatior	n of Withdraw	val Request								
		Withdrawal Ty	pe *	Sele		able Withdrawal Type : Exit/Incapacitation		C) Death Withdrav	ral	

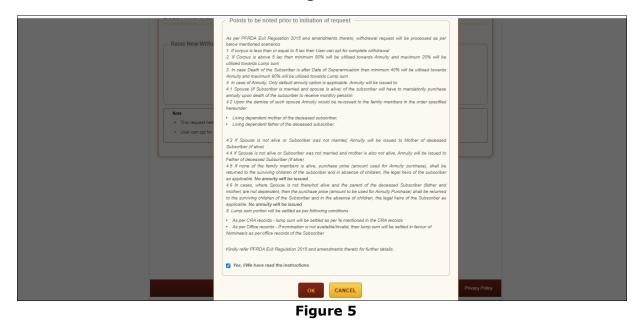
Figure 3

User needs to select the "**Initiate Request''** option to initiate the death withdrawal request and enter PRAN of the Subscriber and click on "**Submit''** button as given below in **Figure 4**.

User Id: 1001134400	-Gov is now protean Change Is growth Back to Main Menu
Death With	
Raise New	Initiate Request O Verify/Authorize Request O View Request Status Withdrawal Request
	Permanent Retirement Account Number (PRAN)*
	Submit
Note	sst needs to be authorised by Nodal Office/POP by other User ID.

Figure 4

At this stage, User needs to accept declarations. On acceptance of declarations, User needs to click on **"OK"** button. Please refer below **Figure 5**.



At this stage, User needs to capture Date of Death of the Subscriber and click on **"Submit"** button. Please refer below **Figure 6**.

Death Withdrawal			
PRAN: 110000611617 Entity Reg No: 2000014		Subscriber Name: TXCVDH DXCGETH Entity Name: Pay Section-I, CDA (R&D), Hyderabad	
		Entry Name. Pay Sectional, CDA (R&D), hyderabad	
Subscriber Details			
	Date of Birth	09/08/1984	
	Father's Name		
	Subscriber's gender	Male	
	Marital Status	-	
	Date Of Death*	01/04/2021 DD/MM/YYYY Kindly enter correct Date of Death	
	Su	Ibmit Back	
Note			
 Your corpus value i the claimant is alive. 	s less than 5 Lacs, you can opt for 100% Lun	np-sum withdrawal without opting for Annuity OR you can select for annu	ity if any of
 Out of Total NPS C 	orpus, % of corpus Claimant will receive in hi	s/her bank account.	
Out of Total NPS C	orpus, % of corpus Annuitant will utilise towar	rds pension	
 Claimant can alloca 	ate any percentage towards Lump sum and A	nnuity	
 If spouse and pare 	nts are not alive, total corpus has to be taken	as Lumpsum, as no annuity will be issued.	
 This request needs 	to be authorised by Nodal Office/POP with o	ther User ID.	



A new page will be displayed and User needs to provide the percentage towards withdrawal & annuity in **Section C** and the Family Members details in **Section E**. Please refer below **Figure 7**. *In case, total corpus is less than or equal to Rs. 5 Lakh, an option to withdrawal entire* (100%) of pension wealth will be available.

PRAN: 110000611617		Subscriber Name: TXCVDH DXCGETH
Entity Reg No: 2000014		Entity Name: Pay Section-I, CDA (R&D), Hyderabad
Subscriber Detail	S	
	Date of Birth	09/08/1984
	Father's Name	TXCVDH ZVHTVHVH
	Subscriber's gender	Male
	Marital Status	-
	Date Of Death*	01/04/2021 DD/MM/YYYY Kindly enter correct Date of Death
	Edi	t
Valuation		
	Total Valuation as on Date(in Rs.) for Tier 1	7395923.98
	Total Valuation as on Date of Death(in Rs.) for Tier 1*	7395923.98

rds Withdrawal (in %)	for Tier 1*	20	%	1479	184.80	% of corpus CI account	laimant will receive in his/her bank		
vards Annuity (in %) for	Tier 1*	80	%	5916	739.18	% of corpus Ar	nnuitant will utilise towards pension		
a: As Corpus value is drawal. ection E - Subscri				0% Lum _i	p-sum withdraw	al if any of the claimant	is alive, Otherwise can only opt for 100		
	Marital Status*				Married		~		
	Spouse Status :*				Alive				
	Mother Status*				Not Alive		~		
	Father Status*				Not Alive		~		
			S	ubmit	Back				
Note Your corpus value is withdrawal. 	s more than 5 Lacs,	you can only o	pt for 209	% Lump-s	sum withdrawal i	any of the claimant is ali	ve Otherwise can only opt for 100%		
Out of Total NPS C									
Out of Total NPS C					ion				
Claimant can alloca									
	nts are not alive, tota					uity will be issued.			
This request needs	to be authorised by	Nodal Office/P	OP with o	other Use	er ID.				

Figure 7

On submission of details, a confirmation Window will be displayed as per below Figure 8.

Valuation -					
"As Corpus valu				6 Lump-sum withdr 100% withdrawal.	rawal if any of the
	Date of Death		01/04/2021		
	Total Valuation Rs.) for Tier 1	n as on Date(in	7395923.98		
	Total Valuation Death(in Rs.)	n as on Date of for Tier 1*	7395923.98		
Section C - 0	Claimant Wi	thdrawal Det	ails —		
Towards Withdra	wal (in %)*	20 %	479184.80	% of corpus Cla receive in his/he	imant will er bank account
Towards Annuity	(in %)*	80 % 5	916739.18	% of corpus An utilise towards	
Section E - S	Subscriber's	s Family Mem	ber Details		
	Marital Status	*	Married		
	Spouse Status	s :*	Alive		
	Mother Status	*	Not Alive		
	Father Status	•	Not Alive		
Note: After con	firmation, Ack		D will be gener inged.	rated and above d	etails cannot be
		CONFIRM	CANCEL		

Figure 8

On confirmation, an Acknowledgement Number will be generated. Please refer below Figure 9.



Death Withd	rawal	Acknowledgement		
PRAN: 110000955		🕼 NSDL e-Gov	Protoon	urav
Entity Reg No: 200	01355	WINSDL C-GOV	s now protean Change <i>is</i> growth	NC), Jaipur
Subscriber E	Details ———	Dear Claimant,		
	Date of		successfully initiated. The Subscriber h below:	
	Father	Acknowledgement Number	231304143201	
	Subsci	Claim ID	2313041432	
	Marital	Name of Subscriber	Prashant Shantaram Gurav	
	Orphar	Acknowledgement No. Generated Date	02-06-2023 14:27:36	

Figure 9

Once Acknowledgement Number is generated, User needs to capture/submit details under **different TABs.** User needs to provide the Subscriber's Family Details such as spouse, mother, and father's details under "**Family Details**" TAB.

If Nodal office desires to cancel the Death Withdrawal request after generation of Acknowledgement Number, Nodal Office can cancel the Death Withdrawal request from Initiator login ID by clicking on **'Cancel request'** tab. Refer below **Figure 10**.

Death Withdrawal	- Request Init	iation									
PRAN: 110000996581					Subscriber Nam	ne: TXDV2	Z PVNHGCVHH				
Entity Reg No: 2000961					Entity Name: Delhi	PAO (Supr	eme Court), Mi	nistry o	f Law and Just	tice, New	
Claim ID: 2213640755					Acknowledgem	ent Number	2213640755	01			
Family Details Annuitant D	etails Nominee/Lega	al Heir Details	Docu	ument Cl	hecklist - Tier I	Declaration	n Documents	Upload			
									Canc	el Request	
Subscriber Detai	ls										
					40/04/4077						
	Date of Birth Father's Name				18/04/1977 DHNG CVJ PV	VNHGCVH	4				
	Subscriber's gende	er			Male						
	Marital Status										
	Orphan Status:										
	Date Of Death*				01/11/2022						
C Total Valuation											
	Total Valuation as	on Date(in Rs.	.)		673633.04						
Section C - Claima	Total Valuation as		ath*		673633.04]
Section C - Claima			ath*		673633.04						
Section C - Claima	nt Withdrawal De		ath*	14791	673633.04 184.79		f corpus Claim k account.	ant will	receive in his	/her	
	nt Withdrawal De	etails —				ban % o					
Towards Withdrawal (in %	nt Withdrawal De	20 80	%		184.79	ban % o	k account. f corpus Annui				
Towards Withdrawal (in % Towards Annuity (in %)*	nt Withdrawal De)* iber's Family Me	20 80	%		184.79	ban % o	k account. f corpus Annui				
Towards Withdrawal (in % Towards Annuity (in %)*	nt Withdrawal De)* iber's Family Me Marital Status*	20 80	%		184.79	ban % o	k account. f corpus Annui				
Towards Withdrawal (in % Towards Annuity (in %)*	nt Withdrawal De)* iber's Family Me Marital Status* Spouse Gender*	20 80	%		184.79	ban % o	k account. f corpus Annui	tant wil			
Towards Withdrawal (in % Towards Annuity (in %)*	nt Withdrawal De)* iber's Family Me Marital Status*	20 80	%		184.79 739.18 Married	ban % o	k account. f corpus Annui	tant wil			
Towards Withdrawal (in % Towards Annuity (in %)*	nt Withdrawal De)* iber's Family Me Marital Status* Spouse Gender*	20 80	%		184.79 739.18 Married Female	ban % o	k account. f corpus Annui	itant wil			
Towards Withdrawal (in % Towards Annuity (in %)*	nt Withdrawal De or iber's Family Me Marital Status* Spouse Gender* Spouse Status :*	20 80 mber Deta	%		184.79 739.18 Married Female Alive	ban % o	k account. f corpus Annui	itant wil			
Towards Withdrawal (in % Towards Annuity (in %)*	nt Withdrawal De)* iber's Family Me Marital Status* Spouse Gender* Spouse Status :* Spouse First Name*	20 80 mber Deta	%		184.79 739.18 Married Female Alive	ban % o	k account. f corpus Annui	itant wil			
Towards Withdrawal (in % Towards Annuity (in %)*	nt Withdrawal De)* iber's Family Me Marital Status* Spouse Gender* Spouse Status :* Spouse First Name* Spouse Middle Name	20 80 mber Deta	%		184.79 739.18 Married Female Alive SURADI	ban % o	k account. f corpus Annui	itant wil			
Towards Withdrawal (in % Towards Annuity (in %)*	nt Withdrawal De p* iber's Family Me Marital Status* Spouse Gender* Spouse Status :* Spouse First Name* Spouse Middle Name Spouse Last Name	20 80 mber Deta	%		184.79 739.18 Married Female Alive SURADI	ban % o pen	k account. f corpus Annui	itant wil			
Towards Withdrawal (in % Towards Annuity (in %)*	nt Withdrawal De of iber's Family Me Marital Status* Spouse Gender* Spouse Status :* Spouse First Name* Spouse Middle Name Spouse Last Name	20 80 mber Deta	%		184.79 739.18 Married Female Alive SURADI LATHA	ban % o pen	k account. f corpus Annui	itant wil			
Towards Withdrawal (in % Towards Annuity (in %)*	nt Withdrawal De o)* iber's Family Me Marital Status* Spouse Gender* Spouse Status :* Spouse First Name* Spouse First Name* Spouse Last Name Spouse Last Name Spouse Aadhar/VID	20 80 mber Deta	%		184.79 739.18 Married Female Alive SURADI LATHA BQQPK8787F	ban % o pen	k account. f corpus Annui sion	itant wil			

Child 1 First Name*	SAGAR	
Child 1 Middle Name		
Child 1 Last Name		
Child 1 Aadhar/VID		
Child 1 PAN		
Child 1 DOB*	25/12/1988 DD/MM/YYYY	
Child 2 Status*	Not Applicable	·
Child 3 Status*	Not Applicable	·

Figure 10

In next "**Annuitant Details**" TAB, User needs to capture annuitant details such as contact details, bank details etc. Please refer below **Figure 11**.

Death Wit	hdrawal - Red	uest Initiation						
PRAN: 110000	611617			Subscriber Nar	me: TXCVDH	DXCGETH		
Entity Reg No:					-	I, CDA (R&D), Hyde	rabad	
Claim ID: 2112	408204			Acknowledgen	nent Number:	211240820401	_	
		Nominee/Legal Heir Details	Document C	Checklist - Tier I	Declaration	Documents Upload		
-	Annuitant Details wards ASP should b n A - Annuitant I	e given to respective memb	er.	Annui	tant Contac	t Details ——		
*Corpus to	wards ASP should b n A - Annuitant [e given to respective memb	er.		tant Contac		IVRAJ	
Corpus to	wards ASP should b n A - Annuitant [ne	e given to respective memb	ier.	Flat/Roor		0.* 101 SH	IIVRAJ	
Corpus too Sectio First Nan	wards ASP should b n A - Annuitant [ne ame	e given to respective memb	Ner.	Flat/Roor Premises	n/Door/Block n	0.* 101 SH	livraj	
Corpus tov Sectio First Nan Middle Na	wards ASP should b n A - Annuitant I ne ame	e given to respective memb	Her.	Flat/Roor Premises	n/Door/Block n s/Building/Villag	0.* 101 SH	HIVRAJ AI CITY	



Guardian Middle Name				Alternate Phone No.			
Guardian Last Name				Email ID*			
					SAGAF	R.KONDVILKAR14@GM.	
Guardian DOB		DD/MM/YYYY					
Total Valuation towards Withdrawal(in Rs.)		1479184.79					
Total Valuation towards Annuity(in Rs.)		5916739.18					
Relationship With Subscrib	ber*	SPOUSE					
Percentage Share		80%					
CKYC Number							
Are you a Politically Expos Person (PEP)*	sed	NO	~				
Are you related to a Politica Exposed Person (PEP)*	ally	NO	~				
Do you have any history of conviction under any crimi proceedings in India or abr	inal	NO	~				
Section B - Annuita	ant Bank	Details					
	Bank Acco			•••• 1234			
	Bank Acco	unt No* ank Account No*					
	Bank Acco Confirm Ba	unt No* ank Account No* unt Type*		1234	~ ~		
	Bank Acco Confirm Ba Bank Acco	unt No* ank Account No* unt Type*		1234 SAVINGS			
	Bank Acco Confirm Ba Bank Acco	unt No* ank Account No* unt Type*		1234 SAVINGS HDFC0000424			
	Bank Acco Confirm Ba Bank Acco IF SC Code* Bank Name	unt No* ank Account No* unt Type*		1234 SAVINGS HDFC0000424 HDFC BANK			
	Bank Acco Confirm Ba Bank Acco IF SC Code* Bank Name Bank Branc Bank Addre	unt No* ank Account No* unt Type*		1234 1234 SAVINGS HDFC0000424 HDFC BANK MUMBAI - MATUNGA (EAST) PAL RESIDENCY,SHOP NO 2, PL 358BHANDARKAR ROAD, MATU			
	Bank Acco Confirm Ba Bank Acco IF SC Code* Bank Name Bank Branc Bank Addre	unt No* ank Account No* unt Type* * * * * * * * * * * * * * * * * * *		1234 SAVINGS HDFC0000424 HDFC BANK MUMBAI - MATUNGA (EAST) PAL RESIDENCY,SHOP NO 2,PL 358BHANDARKAR ROAD, MATU (CR)MUMBAI MAHARASHTRA 4			

Figure 11

Once Annuitant details are **saved**, a new page will be displyed wherein User needs to provide Claimant Annuity Details in **Section D** i.e. Annuity Service Provider (ASP) Name, Scheme and Frequency. Please refer below **Figure 12.** User can View the Annuity Quotes of all ASPs by Clicking Link on Annuity Quotes.

	Bank Account No*						
	Confirm Bank Account	No* 12	4				
	Bank Account Type*	s	VINGS	~			
	IFSC Code*	НС	C0000424	Q			
	Bank Name*	НС	C BANK				
	Bank Branch*	ML	MBAI - MATUNGA (EAST)				
	Bank Address*	35	RESIDENCY,SHOP NO 2,PLO BHANDARKAR ROAD, MATUN)MUMBAI MAHARASHTRA 400	IGA			
	Bank Address Pin Code	e* 40	001				
	MICR Code	40	240063				
 Section D - Clair 	mant Annuity Details	Edit		Vie			
 Section D - Clair 	mant Annuity Details	Edif		ed on the	w Annuity Quote	2	
 Section D - Clair 			basis of Age of the Claima Corpus of the Subscriber * In case of Government S	ed on the ant and Sector unnuity	w Annuity Quote	2	
∽ Section D - Clair	ASP Names*	HDFC Life Insurance Co. Ltd	 basis of Age of the Claima Corpus of the Subscriber * In case of Government S Subscriber, only Default A 	ed on the ant and Sector unnuity ed Sector	w Annuity Quote	à	
«	A SP Names* Scheme Names*	HDFC Life Insurance Co. Ltd NPS - Family Income Option	 basis of Age of the Claima Corpus of the Subscriber In case of Government S Subscriber, only Default A Scheme can be subscribe In case of Government S Subscriber, Annuity freque 	ed on the ant and Sector unnuity ed Sector	w Annuity Quote	*	
K Note Fields marked with * Bank Branch Name	A SP Names* Scheme Names* Annuity Frequency* are mandatory. and Address: The periodic periodi	HDFC Life Insurance Co. Ltd NPS - Family Income Option Monthly	basis of Age of the Claima Corpus of the Subscriber ' ' In case of Government S Subscriber, only Default A Scheme can be subscribe ' ' Subscriber, Annuity freque monthly only	ed on the ant and Sector unnuity ad Sector ency is	-	>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>	

Figure 12

User will click **Save & Proceed**. User needs to provide Nomination/Legal Heir details in next TAB. The nominee details registered in CRA will be displayed to the User. If the nominee details are same, User will select the continute with existing nomination as **Yes**. If there is a change in nomination or User wants to add legal heir details, then User needs to select the continute with existing nomination as **No**. In such case, User will be required to capture new nominee/legal heir details. Please refer below **Figure 13**.

		quest Initiation				
PRAN: 110000	0611617		Subscriber Nan	ne: TXCVDH D	XCGETH	
Entity Reg No:	2000014		Entity Name:	Pay Section-I, C	CDA (R&D), Hyderabad	
Claim ID: 2112	2408204		Acknowledgem	ent Number: 21	1240820401	
Family Details	Annuitant Details	Nominee/Legal Heir Details	Document Checklist - Tier I	Declaration [Documents Upload	
Tier 1	ns Last Updated : 03 Nominee / Legal Tier 1 Nominees :					
	- N	Relationship wit	h Subscriber		Percentage Share	
Nominee	e Name					

Figure 13

Once User selects the "**Yes**" or "**No**" option regarding Nomination, a new Information Window regarding nomination/legal heir will be Displayed. User needs to click on "**OK**" button. Please refer below **Figure 14**.

*Corpus towards Lumpsum she	Tier-1 Nominations / Legal Heir	
Nominations Last Updated : 03	If all the registered nominees displayed at 'Nominee Details' Section are Valid//Alive then only select option as 'Yes' for continuing with existing nominations.	
Existing Tier 1 Nominees : Nominee Name	If any of the nominee/s displayed is/are Invalid/Not alive then, select option as 'No' and enter the claimant(s) details as Legal Heir(s).	ge Share
SURADI LATHA	For Example: There are three registered nominees namely A, B and C. If nominee C is Invalid/Not alive, then select option as 'No' and enter claimant(s) details at 'Nominee/Legal Heir Details' section. The claimant(s) may be nominee A or nominee B or both nominee A & B or	
* Continue with existing nomin	any other person(s) as per the Legal Heir Certificate/Family Members Certificate.	
Nominee / Legal Heir Na	Kindly click on "OK" to proceed with the selection. Kindly click on "Cancel" to change your selection.	
SURADI	OK CANCEL	Additional Details
«	Next	>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>
Note		
At least one nominee is m		
	n should be 100% in total for each tier.	
 You cannot revert Continu 	e with existing option once opted.	

Figure 14

At this stage, User needs to capture Additional details related to nominees/legal heir by clicking on "Additional Details" option. Please refer below Figure 15.

PRAN: 1100006	611617		Subscriber Nam	ne: TXCVDH DXC	GETH	
Entity Reg No:	2000014		Entity Name:	Pay Section-I, CDA	A (R&D), Hyderabad	
Claim ID: 21124	408204		Acknowledgem	ent Number: 21124	40820401	
Family Details	Annuitant Details Norr	ninee/Legal Heir Details	ument Checklist - Tier I	Declaration Doc	cuments Upload	
	s Last Updated : 03/09/20 Nominee / Legal Heir					
Tier 1 I	Nominee / Legal Heir					
Tier 1 I Existing T Nominee	Nominee / Legal Heir fier 1 Nominees : • Name	r Details Relationship with Sub	scriber		Percentage Share	
Tier 1 I Existing T	Nominee / Legal Heir fier 1 Nominees : • Name	r Details	vscriber		Percentage Share	
Tier 1 I Existing T Nominee SURADI	Nominee / Legal Heir fier 1 Nominees : • Name	r Details Relationship with Sub WIFE	oscriber		-	
Tier 1 I Existing T Nominee SURADI * Continu	Nominee / Legal Heir Tier 1 Nominees : Name LATHA	r Details Relationship with Sub WIFE	Relationship with Subscriber		100	

Figure 15

Once User Clicks on "Additional Details" option, a new Window will be displayed wherein, User needs to provide Address & Bank details of nominee/legal heir and Click on "Save" button. Please refer below Figure 16.

User Id: 1001002301				Back to Main X
Nominee Details				
Personal Details		Address & Bank Details —		
First Name *	SURADI	Address 1 *	101 SHIVRAJ	
Middle Name		Address 2	NEW PRABHADEVI ROAD	
Last Name / Surname	LATHA	Address 3		
Relationship *	WIFE	City	MUMBAI CITY	
Date of Birth\$	DD/MM/YYYY	Pincode*	400025	Q
Percentage Share *	100	State *	Maharashtra	~

Major/Minor*	MAJOR	~	Country *	India 🗸	
AADHAAR / VID			Mobile No*	9757222422	
PAN*			Alternate Contact No.		
СКҮС			Email ID*	SAGAR.KONDVILKAR14@GMAIL	
Are you a Politically Exposed Person (PEP)*	No	~	Bank Account Type*	SAVINGS	
Are you related to a Politically Exposed Person (PEP)*	No	~	Bank Account Number*	••••	
Do you have any history of			Confirm Bank Account Number*	1234	
conviction under any criminal proceedings in India or abroad? *	No	~	Bank IFS Code*	HDFC0000424 Q	
			Bank Name*	HDFC BANK	
			Bank Branch*	MUMBAI - MATUNGA (EAST)	
			Bank Address*	PAL RESIDENCY,SHOP NO 2,PLOT NO 358BHANDARKAR ROAD, MATUNGA (CR)MUMBAI MAHARASHTRA 400019	
			Bank Address Pin*	400001	
			MICR Code	400240063	
		Save	Cancel		

Figure 16

At this stage, below page will be displayed wherein User needs to click on **"Next"** button to proceed further. Please refer below **Figure 17**.

N: 1100006	611617		Subscriber Nan	ne: TXCVDH	DXCGETH		
ty Reg No:	2000014		Entity Name:	Pay Section-I	I, CD <mark>A (R&D)</mark> , Hy	derabad	
m ID: 21124	408204		Acknowledgem	ent Number:	211240820401		
mily Details	Annuitant Details	Nominee/Legal Heir Details	Document Checklist - Tier I	Declaration	Documents Uple	bad	
*Corpus tov	wards Lumpsum sh	ould be given to respective	nominees / legal heirs				
Nomination	s Last Updated : 03	i/09/2010					
	Nominee / Legal						
	Tier 1 Nominees :				Percentage	01	
Nominee		Relationship wit	in Subscriber			Sildle	
Nominee SURADI		WIFE			100		
			II SUDSCIIDEI			Share	
SURADI		WIFE	il Subschidel			Share	
SURADI	LATHA	WIFE	Relationship with Subscriber	Percenta			
SURADI * Continu	LATHA	WIFE	Relationship with	Percenta	100	Additional Details	
SURADI * Continu	LATHA ue with existing nomi inee / Legal Heir Na	WIFE nations : Yes me	Relationship with Subscriber		100		
SURADI * Continu	LATHA ue with existing nomi inee / Legal Heir Na	WIFE nations : Yes me	Relationship with Subscriber		100		
SURADI * Continu	LATHA ue with existing nomi inee / Legal Heir Na	WIFE nations : Yes me	Relationship with Subscriber		100	Additional Details	
SURADI * Continu	LATHA ue with existing nomi inee / Legal Heir Na	WIFE nations : Yes me	Relationship with Subscriber		100		
SURADI * Continu	LATHA ue with existing nomi inee / Legal Heir Na	WIFE nations : Yes me	Relationship with Subscriber WIFE		100	Additional Details	



In next "**Documents Checklist" TAB**, User needs to confirm the Withdrawal Form, supporting documents related to exit request, Bank Proof, Identity & Address Proof and proceed further. Please refer below **Figure 18A & 18B**.

		thdrawa	i - nequ						
PRAN	: 11000	0611617		Subscriber Name: TXCVDH DXCGETH					
Entity	Reg No:	2000014		Entity Name: Pay Section-I, CDA (R&D), Hyderabad					
Claim	ID: 211	2408204		Acknowledgement Number: 211240820401					
Fam	ily Details	Annuitan	t Details N	Iominee/Legal Heir Details Document Checklist - Tier I Declaration Documents Upload					
	Supp	orting Do	cuments						
	Sr No.	Docum	ent Name						
	1	Withdrawal form duly filled and signed-stamped by mapped Nodal Office.*							
	2		Original Death Certificate (For Non Govt. Subscriber) / Attested copy by mapped Nodal Office (For Govt. Subscriber)*						
	3	✓ Origin	Original Death Certificate (For Non Govt. Subscriber) / Attested copy by mapped Nodal Office (For Govt. Subscriber)* Original PRAN Card/Copy of ePRAN Card/Notarised Affidavit (if PRAN card not submitted)						
	4	✓ Family	Members C	Certificate					
	5	Legal	heir certifica	ate issued by First Class Magistrate					
	Sr No.	Nominees	Claimant	Document Name					
		1							
	1			Cancelled Cheque / Bank Certificate /Self attested copy of Bank passbook*					
	Proof	f of Identit	y						
	Sr No.	Tier I Nominees	Claimant	Document Name					
		1							
	1			Valid Passport issued by Government of India.					
	1 2			Valid Passport issued by Government of India. Ration Card with Photograph.					
	2			Ration Card with Photograph.					
	2 3			Ration Card with Photograph. Bank pass book or Certificate with Photograph					
	2 3 4			Ration Card with Photograph. Bank pass book or Certificate with Photograph Voters Identity Card with Photograph and residential address.					
	2 3 4 5			Ration Card with Photograph. Bank pass book or Certificate with Photograph Voters Identity Card with Photograph and residential address. Valid Driving license with photograph.					
	2 3 4 5 6			Ration Card with Photograph. Bank pass book or Certificate with Photograph Voters Identity Card with Photograph and residential address. Valid Driving license with photograph. PAN Card issued by income tax department. Certificate of identify with photograph signed by a Member of Parliament or Member of Legislative					
	2 3 4 5 6 7			Ration Card with Photograph. Bank pass book or Certificate with Photograph Voters Identity Card with Photograph and residential address. Valid Driving license with photograph. PAN Card issued by income tax department. Certificate of identify with photograph signed by a Member of Parliament or Member of Legislative Assembly.					

Figure 18A



Sr No.	Tier I Nominees	Claimant	Document Name
	1		
1			Valid Passport issued by Government of India.
2			Certificate of identify with photograph signed by a Member of Parliament or Member of Legislative Assembly.
3			Job Cards issued by NREGA duly signed by an officer of the State Government.
4			Identity card issued by Central /State government and its Departments, Statuary/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities and Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council, etc
5			Ration card with photograph and residential address.
6			Bank Pass book or certificate with photograph and residential address.
7			Voters Identity Card with Photograph and residential address.
8			Valid Driving license with photograph and residential address.
9			Letter from any recognized public authority at the level of Gazetted officer like District Magistrate, Divisional Commissioner, BDO, Tehsildar, Mandal Revenue Officer, Judical Magistrate etc
10			Adhar Card/Letter issued by unique identification Authority of India Clearly showing the address.
11			Latest Electricity/Water bill in the name of the claimant and showing the address (Less than 6 months old).
12			Latest Telephone bill in the name of the claimant and showing the address (less than 6 months old).
13			Latest property/house Tax Receipt (not more than one year old).
14			Existing Valid registered lease agreement of the house on stamp paper (in case agreement of the house on stamp paper (in case of rented/leased accommodation).
K			Save & Proceed

Figure 18B

The next TAB is for **Delcaration**. The User needs to accept the declaration to process the withdrawal request and click on **"Save and Proceed"** button. Please refer below **Figure 19A & 19B.**

type region 200014 Entity Name: Pay Section-1, CDA (R&D), Hyderabad. am D: 212408204 Annutant Details Nominee/Legal Heir Details Document Checklist - Tier I Declaration Declaration by Annuitant Complete Intervention of the policy o	Annutant Details NomineerLegal Heir Details Document Checklist - Tier Declaration Documents Upload Declaration by Annuitant Peclaration by Annuitant Peclaration by Annuitant Peclaration by Annuitant Peclaration by Annuitant Peclaration by Annuitant Period Declaration by Annuitant Period Declaration by Annuitant Thereby declare that the foregoing statements and informations have been given by me after fully understanding the questions and the annuity options and the same are true, accurate and complete in every manner and respects and that I have not withheld or omitted to give any material information. I understand and agree that the statements in this proposal constitute warranties. I do hereby agree and declare that these statements and this declaration shall be the basis of the contract of susurance between me and Annuity Service Provider (Compuny) and that if there be any misstatement or suppression of material information or if any untrue Statement is contained therein or in case of fraud by me, which comes to the knowledge of the company at any future point of time, the said contract shall be treated as per provisions of Section 45 of the Insurance Act 1938 or any other applicable taxes like service tax, surcharges, cess etc. from the premiums which are necessitated by various enactments of central and/or state legislatures from time to time. I understand that the contract will be governed by the provisions of the Insurance Act 1938, and other the policy shall be subject to the terms and conditions contained in the contract. I also agree that the ecompany of the provisions of the Insurance Act 1938, and other the policy shall be subject to the terms and conditions contained in the contract. I also agree that the final annuity emount would be subject to the actual corpus value to be utilised for purchase of annuity at the time of its product features and terms and conditions of the policy have been thoroughly explained to me and having understood, I consent to the same.	RAN: 110000	0611617		Subscriber Na	me: TXCVDH	I DXCGETH	
Family Details Annuitant Details Nominee/Legal Heir Details Document Checklist - Tier I Documents Upload	Performing Details Annuitant Details Nomineel.egal Heir Details Document Checklist - Tier 1 Declaration Documents Upload Declaration by Annuitant Declaration by Annuitant Thereby declare that the foregoing statements and informations have been given by me after fully understanding the questions and the annuity options and the same are true, accurate and complete in every manner and respects and that I have not withheld or omitted to give any material information. I understand and agree that the statements in this proposal constitute waranties. I do hereby agree and declare that these statements and this declaration shall be the basis of the contract of assurance between me and Annuity Service Provider (Company) and that if there be any misstatement or suppression of material information or if any untrue Statement is contained therein or in case of fraud by me, which comes to the knowledge of the company at any future point of time, the said contract shall be treated as per provisions of Section 45 of the Insurance Act 1938 or any other applicable provisions, as amended from time to time. I also understand and agree that the company shall additionally levy or recover all the applicable taxes like service tax, surcharges, cess etc. from the premiums which are necessitated by various enactments of central and/or state legislatures from time to time. I understand that the contract will be governed by the provisions of the Insurance Act 1938, and other applicable laws in India and that the contract will not commence until a writter acceptance of this proposal is issued by the company and that the benefits under the policy shall be subject to the terms and conditions of the policy have been thoroughly explained to me and having understood, I consent to the same. I further understand that the final annuity amount would be subject to the actual corpus value to be utilised for purchase of annuity at the time of its issuence. I also acknowledge and agree that the funds will not be returned to me in case I choose to c	tity Reg No:	2000014		Entity Name:	Pay Section	-I, CDA (R&D), Hyderabad	
Declaration by Annuitant Declaration by Annuitant I hereby declare that the foregoing statements and informations have been given by me after fully understanding the questions and the annuity options and the same are true, accurate and complete in every manner and respects and that I have not withheld or omitted to give any material information. I understand and agree that the statements in this proposal constitute warranties. I do hereby agree and declare that these statements and this declaration shall be the basis of the contract of assurance between me and Annuity Service Provider (Company) and that if there be any misstatement or suppression of material information or if any untrue Statement is contained therein or in case of fraud by me, which comes to the knowledge of the company at any future point of time, the said contract shall be treated as per provisions of Section 45 of the Insurance Act 1938 or any other applicable provisions, as amended from time to time. I also understand and agree that the company shall additionally levy or recover all the applicable taxes like service tax, surcharges, cess etc. from the premiums which are necessitated by various enactments of central and/or state legislatures from time to time. I understand that the contract will be governed by the provisions of the Insurance Act 1938, and other applicable laws in India and that the contract will not commence until a written acceptance of this proposal is issued by the company and that the benefits under the policy shall be subject to the terms and conditions contained in the contract. I also agree that the amount held in proposal/policy deposit shall not earn any interest. I further state that the policy have been thoroughly explained to me and having understood, I consent to the same. I further understand that the final annuity amount would be subject to the actual corpus value to be utilised for purchase of annuity at the time of its issuancee.	Declaration by Annuitant Concernence of the contract shall be treated as per provisions of Section 45 of the Insurance Act 1938, and other applicable laws in India and that the contract will be growend by the provisions of the Insurance Act 1938, and other applicable laws in India and that the contract is suggested to the terms and conditions contained the terms and conditions contained the terms and conditions of the policy have been thoroughly explained to the annuity amount the terms and conditions contract of the policy have been the applicable to the terms and the same are true, excurse the the statements in this proposal constitute warranties. I do hereby agree and declare that these statements and this declaration shall be the basis of the contract of assurance between me and Annuity Service Provider (Company) and that if there be any misstatement or suppression of material information or if any untrue Statement is contained therein or in case of fraud by me, which comes to the knowledge of the company and y ture policity of the said contract shall be treated as per provisions of Section 45 of the Insurance Act 1938 or any other applicable provisions, as amended from time to time. I also understand and agree that the company shall additionally levy or recover all the applicable taxes like service tax, surcharges, cess etc. from the premiums which are necessitated by varicus enactments of central and/or state legislatures from time to time. I understand that the contract will be governed by the provisions of the Insurance Act 1938, and other applicable laws in India and that the contract will be governed by the policy have been thoroughly explained to me and having understood, I consent to the same. I further understand that the final annuity amount would be subject to the actual corpus value to be utilised for purchase of annuity at the time of its issuance. I also acknowledge and agree that the funds will not be returned to me in case I choose to cancel the policy under the previent regulat	im ID: 2112	2408204		Acknowledger	nent Number:	211240820401	
Declaration by Annuitant I hereby declare that the foregoing statements and informations have been given by me after fully understanding the questions and the annuity options and the same are true, accurate and complete in every manner and respects and that I have not withheld or omitted to give any material information. I understand and agree that the statements in this proposal constitute waranties. I do hereby agree and declare that these statements and this declaration shall be the basis of the contract of assurance between me and Annuity Service Provider (Company) and that if there be any mistatement or suppression of material information or if any untrue Statement is contained therein or in case of fraud by me, which comes to the knowledge of the company at any future point of time, the said contract shall be treated as per provisions of Section 45 of the Insurance Act 1938 or any other applicable provisions, as amended from time to time. I also understand and agree that the company shall additionally levy or recover all the applicable taxes like service tax, surcharges, cess etc. from the premiums which are necessitated by various enactments of central and/or state legislatures from time to time. I understand that the contract will be governed by the provisions of the Insurance Act 1938, and other applicable laws in India and that the contract will not commence until a written acceptance of this proposal is issued by the company and that the benefits under the policy shall be subject to the terms and conditions contained in the contract. I also agree that the amount held in proposal/policy deposit shall not earm any interest. I further state that the product features and terms and conditions of the policy have been thoroughly explained to me and having understood, I consent to the same. I further understand that the final annuity amount would be subject to the actual corpus value to be utilised for purchase of annuity at the time of its issuance.	Oeclaration by Annuitant I hereby declare that the foregoing statements and informations have been given by me after fully understanding the questions and the annuity options and the same are true, accurate and complete in every manner and respects and that I have not withheld or omitted to give any material information. I understand and agree that the statements in this proposal constitute warranties. I do hereby agree and declare that these statements and this declaration shall be the basis of the contract of assurance between me and Annuity Service Provider (Company) and that if there be any misstatement or suppression of material information or if any untrue Statement is contained therein or in case of fraud by me, which comes to the knowledge of the company at any future point of time, the said contract shall be treated as per provisions of Section 45 of the Insurance Act 1938 or any other applicable provisions, as amended from time to time. I also understand and agree that the company shall additionally levy or recover all the applicable taxes like service tax, surcharges, cess etc. from the premiums which are necessitated by various enactments of central and/or state legislatures from time to time. I understand that the contract will be governed by the provisions of the Insurance Act 1938, and other applicable laws in India and that the contract will not commence until a written acceptance of this proposal is issued by the company and that the benefits under the policy shall be subject to the terms and conditions contained in the contract. I also agree that the amount held in proposal/policy deposit shall not ear any interest. I further state that the product features and terms and conditions of the policy have been thoroughly explained to me and having understaod, I consent to the same. I further understand that the final annuity amount would be subject to the actual corpus value to be utilised for purchase of annuity at the time of its issuance. I such acknowled	amily Details	Annuitant Details	Nominee/Legal Heir Details	Document Checklist - Tier I	Declaration	Documents Upload	
	applicable rules. Further, no interest will be payable to me on the funds held during this transition period. I hereby authorize company to send information and servicing related communication regarding this proposal or resulting policy through	and the s understar declaratio or suppre	ame are true, accura nd and agree that th on shall be the basis o ession of material info	te and complete in every man re statements in this proposi of the contract of assurance b rmation or if any untrue State	ner and respects and that I h al constitute warranties. I do etween me and Annuity Servi	ave not withhe hereby agree ce Provider (C	ld or omitted to give any material information. and declare that these statements and th	. I is

Figure 19A

Declaration by Claimant

Declaration by Claimant

I hereby declare and state that all the personal details provided by me in the form as above are true and correct to the best of my knowledge. I also agree that NPS Trust / CRA shall not be held responsible/liable for any losses or delays that may arise due to provision of incorrect details including details pertaining to bank account by me. Further, I authorize the National Pension System Trust(NPST)/ CRA to share informations pertaining to my withdrawal application with the Annuity Service Providers for facilitating the purchase of annuity in applicable cases as is required under NPS.

Declaration by Nodal Office/POP

Declaration by Nodal Office/POP

1. It is certified that above declaration has been signed/thumb impressed before me by the nominee(s)/legal heir(s)/guardian of minor nominee(s) or minor heir(s) of deceased subscriber late Sh/Smt/Kum TXCVDH DXCGETH with PRAN 110000611617 as above and has read the entries / entries have been read over to him / her/them by me and got confirmed by him / her/them.

2. That all the contributions including the subscriber contribution and employer contribution have been transferred in to the PRAN of the subscriber and no further contributions are pending. (applicable for government sector subscribers only)

3. That Identification and address of the nominee/claimant is certified as provided in the withdrawal form above. The name of claimant as mentioned on the withdrawal form has been verified and can be accepted as final.

4 It is also certified that this office has not paid/received any family pension to the legal heir(s)/nominee(s) of the deceased subscriber and we dont have any objection for release of accumulated pension wealth to his/her claimant. (applicable for government Sector subscribers only)

5. The bank account details of nominee/claimant as provided in bank details section have been checked and verified and the same can be accepted for payment

🚳 protean

ange is growth

**	Save & Proceed		>>	
Note • This request needs to be	authorised by Nodal Office/POP with other User ID.			
	m & Annuity Withdrawal as per PFRDA Exit Regulation 2015 and	d amendments thereto.		

Figure 19B

A New Information window will be opened regarding scanned documents Upload. User needs to click on **"OK"** button. Please refer below **Figure 20.**

Declaration by Nodal Office/POP		
	been signed/thumb impressed before me by the nominee(s)/legal h/Smt/Kum TXCVDH DXCGETH with PRAN 110000611617 as a and got confirmed by him / her/them.	
2. That all the contributions including the su no further contributions are pending. (applica-	oscriber contribution and employer contribution have been transfer able for government sector subscribers only)	red in to the PRAN of the subscriber an
3. That Identification and address of the non the withdrawal form has been verified and ca	ninee/claimant is certified as provided in the withdrawal form above on be accepted as final.	. The name of claimant as mentioned c
4 It is also certified that this office has not	paid/received any family pension to the legal heir(s)/nominee(s) o ad pension wealth to his/her claimant. (applicable for government S	of the deceased s X iber and we do
5. The bank accc payment	apporting documents at next screen for faster processing of withdra	awal request. n be accepted fo
«	Save & Proceed Close	X
ote This request needs to be authorised by No	dal Office/POP with other User ID.	
User can opt for Lump sum & Annuity With	drawal as per PFRDA Exit Regulation 2015 and amendments there	eto.

Figure 20

At "**Documents Upload" TAB**, User needs to upload the complete documents such as Withdrawal Form & Supporting documents, KYC Documents & Bank Proof. Please refer below Figure **21A & 21B**.

Entity Reg No: 2000014			
		Pay Section-I, CDA (R&D), Hyderabad	
Claim ID: 2112408204		ent Number: 211240820401	
Family Details Annuitant Details Nomi	nee/Legal Heir Details Document Checklist - Tier I	Declaration Documents Upload	
Download Exit Withdrawal F	Form		
Please complete all the details under a	Il tabs to download form.		
	Download Exit Withdrawal Fe	orms	
Document Upload			
Document Name	Attach File	File Download	
Withdrawal Form	Choose File 202144381.pdf		
KYC/Other Documents - Tier I	Choose File 110020285431.pdf		
Bank Proof	Choose File 202124237.pdf		
«	Upload Close Confirm & Procee	ed	
«	Upload Close Confirm & Procee	ed	
	Figure 21A	ed	
Death Withdrawal - Reques	Figure 21A	ed ne: TXCVDH DXCGETH	
Ceath Withdrawal - Reques	Figure 21A t Initiation		
Death Withdrawal - Reques	Figure 21A t Initiation Subscriber Nam Entity Name:	ne: TXCVDH DXCGETH	
Death Withdrawal - Reques PRAN: 110000611617 Entity Reg No: 2000014 Claim ID: 2112408204	Figure 21A t Initiation Subscriber Nam Entity Name:	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad	
Death Withdrawal - Reques PRAN: 110000611617 Entity Reg No: 2000014 Claim ID: 2112408204	Figure 21A t Initiation Subscriber Nan Entity Name: Acknowledgem nee/Legal Heir Details Document Checklist - Tier I	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad ent Number: 211240820401	
Death Withdrawal - Reques PRAN: 110000611617 Entity Reg No: 2000014 Claim ID: 2112408204 Family Details Annuitant Details Nomi	Figure 21A t Initiation Subscriber Nam Entity Name: Acknowledgem nee/Legal Heir Details Document Checklist - Tier I	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad ent Number: 211240820401	
Death Withdrawal - Reques PRAN: 110000611617 Entity Reg No: 2000014 Claim ID: 2112408204 Family Details Annuitant Details Nomi Download Exit Withdrawal F	Figure 21A t Initiation Subscriber Nan Entity Name: Acknowledgem nee/Legal Heir Details Document Checklist - Tier I Form III tabs to download form.	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad ent Number: 211240820401 Declaration Documents Upload	
Death Withdrawal - Reques PRAN: 110000611617 Entity Reg No: 2000014 Claim ID: 2112408204 Family Details Annuitant Details Nomi Download Exit Withdrawal F	Figure 21A t Initiation Subscriber Nam Entity Name: Acknowledgem nee/Legal Heir Details Document Checklist - Tier I	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad ent Number: 211240820401 Declaration Documents Upload	
Death Withdrawal - Reques PRAN: 110000611617 Entity Reg No: 2000014 Claim ID: 2112408204 Family Details Annuitant Details Nomi Download Exit Withdrawal F	Figure 21A t Initiation Subscriber Nan Entity Name: Acknowledgem nee/Legal Heir Details Document Checklist - Tier I Form III tabs to download form.	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad ent Number: 211240820401 Declaration Documents Upload	
Death Withdrawal - Reques PRAN: 110000611617 Entity Reg No: 2000014 Claim ID: 2112408204 Family Details Annuitant Details Nomi Download Exit Withdrawal F	Figure 21A t Initiation Subscriber Nam Entity Name: Acknowledgem nee/Legal Heir Details Document Checklist - Tier I form III tabs to download form. Download Exit Withdrawal F	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad ent Number: 211240820401 Declaration Documents Upload	
Death Withdrawal - Reques PRAN: 110000611617 Entity Reg No: 2000014 Claim ID: 2112408204 Family Details Annuitant Details Nomi Download Exit Withdrawal F Please complete all the details under a Document Upload	Figure 21A t Initiation Subscriber Nam Entity Name: Acknowledgem nee/Legal Heir Details Document Checklist - Tier I Form II tabs to download form. File Successfully Uploaded	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad ent Number: 211240820401 Declaration Documents Upload	
Death Withdrawal - Reques PRAN: 110000611617 Entity Reg No: 2000014 Claim ID: 2112408204 Family Details Annuitant Details Nomi Download Exit Withdrawal F Please complete all the details under a	Figure 21A t Initiation subscriber Nan Entity Name: Acknowledgem nee/Legal Heir Details Document Checklist - Tier I form ill tabs to download form. Download Exit Withdrawal F File Successfully Uploaded Attach File	he: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad ent Number: 211240820401 Declaration Documents Upload	
Death Withdrawal - Reques PRAN: 110000611617 Entity Reg No: 2000014 Claim ID: 2112408204 Family Details Annuitant Details Nomi Download Exit Withdrawal F Please complete all the details under a Document Upload Document Name	Figure 21A t Initiation Subscriber Nam Entity Name: Acknowledgem nee/Legal Heir Details Document Checklist - Tier I Form II tabs to download form. File Successfully Uploaded	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad ent Number: 211240820401 Declaration Documents Upload File Download File Download 202144381.pdf	
Death Withdrawal - Reques PRAN: 110000611617 Entity Reg No: 2000014 Entity Reg No: 2000014 Entity Details Annuitant Details Nomi Download Exit Withdrawal Form Upload Document Vpload Document Name Withdrawal Form	Figure 21A t Initiation Subscriber Nan Entity Name: Acknowledgem nee/Legal Heir Details Document Checklist - Tier 1 form II tabs to download form. Download Exit Withdrawal File File Successfully Uploaded Attach File Choose File No file chosen	he: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad ent Number: 211240820401 Declaration Documents Upload	
Death Withdrawal - Reques PRAN: 110000611617 Sintity Reg No: 2000014 Staim ID: 2112408204 Family Details Annuitant Details Nomi Download Exit Withdrawal F Please complete all the details under a Please complete all the details under a Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I	Figure 21A t Initiation subscriber Nam Entity Name: Acknowledgem nee/Legal Heir Details Document Checklist - Tier I form Ill tabs to download form. Download Exit Withdrawal F File Successfully Uploaded Attach File Choose File No file chosen Choose File No file chosen Choose File No file chosen	ne: TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad ent Number: 211240820401 Declaration Documents Upload orms File Download Section 2012 Sec	
Death Withdrawal - Reques PRAN: 110000611617 Sintity Reg No: 2000014 Staim ID: 2112408204 Family Details Annuitant Details Nomi Download Exit Withdrawal F Please complete all the details under a Please complete all the details under a Document Upload Document Name Withdrawal Form KYC/Other Documents - Tier I	Figure 21A t Initiation subscriber Nam Entity Name: Acknowledgem nee/Legal Heir Details Document Checklist - Tier I form Ill tabs to download form. Download Exit Withdrawal F File Successfully Uploaded Attach File Choose File No file chosen Choose File No file chosen Choose File No file chosen	er TXCVDH DXCGETH Pay Section-I, CDA (R&D), Hyderabad ent Number: 211240820401 Declaration Documents Upload orms File Download 202144381.pdf 202144381.pdf 202124237.pdf	



After providing complete details under different TABs & uploading scanned documents, User needs to re-confirm all the details entered /selected. Each TAB will be displayed to the User for confirmation. User needs to click on "**Next" button** to proceed further.

Once details under all TABs are confirmed, the User needs to confirm the withdrawal request under **Documents Upload**" **TAB**, as shown below in **Figure 22**.

	2112408204		Acknowledgen	nent Number:	211240820401	
Family D	Details Annuitant Details	Nominee/Legal Heir Details	Document Checklist - Tier I	Declaration	Documents Upload	
C D	ownload Exit Withdra	awal Form				
		Download	Exit Withdrawal Forms			
	Desument Unlead					
	Document Upload					
	Document Name		File Download	t		
	Document Name					
	Withdrawal Form		20214438	1.pdf		
		- Tier I	₹ 20214438 ₹ 11002028			
	Withdrawal Form	- Tier I		5431.pdf		
	Withdrawal Form KYC/Other Documents	- Tier I	11002028	5431.pdf		
	Withdrawal Form KYC/Other Documents		11002028	5431.pdf		

Figure 22

A final confirmation message will be displayed to User. Once User clicks on **"Proceed"** button, a message for successful initiation of request will be displayed to User. Please refer **Figure 23 & 24.**

th Withdrawal - Reque	st Initiation Confirmation		
		hant Shantar Xurav	
	Do you want to Confirm ?	WC), Jaipur	
	Proceed	Declaration Documents Upload	
		Cancel Request	
Download Exit Withdrawai	Form		
	Download Exit Withdrawal Forms		
	: 110000955657 Reg No: 2001355 ID: 2313041432 Ily Details Annultant Details	: 110000955657 Subscriber Name: Presh Reg No: 2001355 ID: 2313041432 Ily Details Annuitant Details Proceed Cancel - Download Exit Withdrawal Form	: 110000955657 Subscriber Name: Prashant Shantar X urav Reg No: 2001355 ID: 2313041432 Ily Details Annuitant Details Proceed Cancel Declaration Documents Upload Cancel Reguest

Figure 23

User Id: 1001134400	is now protean Change Is growth		National Pension System (NPS)
User Id: 1001134400			Back to Main Menu
Death Withdrawal	Withdrawal Request		
Entity Reg No: 2001355	Withdrawal request has be Request is pending for Auth		our
Claim ID: 2313041432	PRAN	110000955657	
	Acknowledgement Number	231304143201	
Family Details Annuitant	Claim ID	2313041432	ation Documents Upload
C Download Exit 1	Acknowledgement No. Generated Date	02-06-2023 14:27:35	Cancel Request
	С	ose	
C Document U	pload		
Document Name		File Download	
Withdrawal Forr	n*	KYC.pdf	
	Figure	24	

The second User of the Nodal Office will authorize the request in the CRA System.



6. <u>Steps to Authorize Online Death Withdrawal request in CRA System by Nodal</u> <u>Office</u>

To authorize Online Death Withdrawal request, Nodal Office User will access CRA System <u>www.cra-nsdl.com</u> using another User ID & Password as given below in **Figure 25**.

🕼 NSDI	Le-Gov is now protean	National Pension System (NPS)
	Are you a subscriber	r interested in undergoing online training on NPS/APY (Including Central/state/Autono
	Annual Transaction Statement on Email	Subscribers
	Invest in NPS	Password Enter Captcha 8 8 + 5 =
٥	Activate Tier II Account Free !!	Submit Reset Password IPIN for eNPS Help/Instructions for Login
B	FATCA Compliance	Nodal Offices / Other Intermediaries
	Know Your Pension (NPP)	User ID 1001022102
B	Subscriber Consent to share contact details with ASP	Enter Captcha 3 7 + 3 = 40
<u>(200</u>	Subscriber Registration/Photo-Signature Modification Request	Reset Password Help/Instructions for Login
Ser.	Status using Receipt Number	

Figure 25

User needs to click on Menu "Exit Withdrawal Request" and select Sub-Menu "Initiate Withdrawal Request". Please refer below Figure 26.

🐼 NSDL e-Gov	is now () Char	otean ge is growth				al Pension Syste	
Welcome Pay and Accounts Office-1001134401				Navigate to NPSC/		02-Jun-2023	Home Logout
Transaction Subscriber Registration Grievance	User Maintenance Doc	ument Management Views	Additional Reports (New) Master Dow	nload Dashboard	CGMS BackOffice	Nodal Offices Upload
Error Rectification Module CSRF Submission Details	Exit Withdrawal Reques	t Recruitment Monitoring	Knowledge Centre	Authorize Request	Update Details	CKYCCompliance	
	Verify Subscriber Withdrawal Initiation						
	Withdrawal Request Status View						
	Authorize Deferment	Welcome to Central	Recordkeeping Ager) CV			
	Verify Deferment			,			
	Initiate Generate/Cancel Claim ID	Click here to view list of Ex	kit Claim IDs awaiting	any action			
Subscrib	Pr Authorize Generate/Cancel Claim ID	the annuity at the time of Ex	xit. To view annuity qu	iotes, please click h	ere View Annuity	Notifi	cation ↓î
	Claim ID Status View	lated to 'Voluntary Contri	bution in Tier I acco	unt by Govt. Secto	or Subscribers'	Transaction Type	Count
Information regarding	Family/Disability Pension	CA Self-Certification in Sub	oscribers login may be	e disseminated to yo	ur Subscribers. Fo	CLAIM ID generation	1
	Family/Disability Pension Status View	ere for PFRDA Advisory on	streamlining of hand	ling of Exit cases		Withdrawal Request Ve	rification 1
	Initiate Deferment	NPS Operations	Guide PAO/DTO DDC)			resolution 3
	Request Status View	CRA Helpline for Nodal O	offices 1800-222-081 ((toll-free)		Grievance pending for	resolution 2
	Initiate Withdrawal Request						•

Figure 26

At this stage, User needs to select the **Death Withdrawal** option as given below in Figure 27.

										Pro
Transaction Subscriber Registration Grievance User Maintenance Document Management Views Additional Reports (New) Master Download Dashboard CGMS BackOffice Nodal Offices Upload Error Rectification Module CSRF Submission Details Exit Withdrawal Request Recruitment Monitoring Knowledge Centre Authorize Request Update Details CKYCCompliance Initiation of Withdrawal Request Initiation of Withdrawal Request Select Applicable Withdrawal Type : Select Applicable Withdrawal Type :	🕼 NSDL e-Ge	DV is now		tean is growth				National Pen	ision System (NF	PS)
Error Rectification Module CSRF Submission Details Exit Withdrawal Request Recruitment Monitoring Knowledge Centre Authorize Request Update Details CKYCCompliance Initiation of Withdrawal Request Select Applicable Withdrawal Type :	- ward and the second	And the second second second second					and the second second	a sector and a sector sector and	The second s	ut
Initiation of Withdrawal Request Select Applicable Withdrawal Type :									Nodal Offices Upload	
Withdrawal Type * O Superannuation/Premature Exit/Incapacitation O Death Withdrawal				Select /	Applicable Withdrawal Type	_				
		Withdrawal Type	*	O Superannuation/Pres	mature Exit/Incapacitation	Ľ	O Death Withdra	wal		

Figure 27

User needs to select the '**'Verify/Authorize Request''** option to authorize death withdrawal request and enter the PRAN of the Subscriber and click on '**Submit''** button as given in below **Figure 28**.

	O Initiate Request	Verify/Authorize Request	○ View Request Status	
Request Verifica	tion/Authorization			
	PRAN	11000061	1617	
	Acknowledgement Number			
	Claim ID			
	From Date*	DD/MM/Y	YYY	
	To Date*	DD/MM/Y	YYY	
		Submit		
Note				
	To Date will be the Date of Initiation			
 Enter any one set 	earch criteria, Either Acknowledgme	nt Number or Pran or Claim ID or f	from Date and to Date	

Figure 28

At this stage, a table is displayed to the User containing Acknowledgment Number, Claim ID, PRAN, Request Date, Initiated By, Last action taken, Pending With and Action. User needs to click on Hyperlink provided on "Accept/Rejected" under Action Tab to view and verify details entered/selected at the time of initiation of withdrawal request. Please refer below Figure 29.

Page 28 of 57

eath Withdrawal								
	Initiate Request		Verify/Auth	orize Request	O View Request Status	3		
Request Verification	n/Authorizati	on						
	PRAN			1100006	11617			
	Acknowledgem	ent Number						
	Claim ID							
	From Date*			DD/MM/	(1)))			
	To Date*			DD/MM/	(YYY			
			_					
			Submit	Reset				
Acknowledgement Number	Claim ID	Request Date	PRAN	Initiated By	Last Action Taken	Pending With	Action	
<u>211240820401</u>	2112408204	12-04-2021	110000611617	1001002301	INITIATED BY NODAL OFFICE	Nodal Authorizer	Accept/Reject	

Figure 29

At this stage, User needs to verify all the details entered / selected at the time of initiation of request under different TABs like Family Details, Annuitant Details etc. Each TAB will be displayed to the User for Verification. User needs to click on **Next button** to proceed further as shown in below **Figure 30**.

N: 110000611617 y Reg No: 2000014			bscriber Name: tity Name: Pa		CDA (R&D), Hyd	lerabad		
n ID: 2112408204			knowledgement					
mily Details Annuitant Details	ails Nominee/Legal Heir Details	Document Check	dist - Tier I D	eclaration	Documents Uploa	ad		
Subscriber Details								
	Date of Birth		9/08/1984					
	Father's Name		ACVDH ZVHTV	HVH				
	Subscriber's gender Marital Status	IVIS	aie					
	Date Of Death*	01	1/04/2021					
Total Valuation —								
	Total Valuation as on Date(in Rs.)	73	395923.98					
	Total Valuation as on Date of Dea	th* 73	395923.98					
Section C - Claima	nt Withdrawal Details							
Section C - Claima	int withdrawar Details							
	Mother Statue					_		
	Mother Status Father Status		ot Alive					
	Child 1*		ot Alive live					
	Child 1 First Name*		AGAR					
	Child 1 Middle Name	31	AGAN					
	Child 1 Last Name							
	Child 1 Aadhar/VID							
	Child 1 PAN							
	Child 1 DOB*	25	5/12/1988					
	Child 2*	No	ot Applicable					
	Child 3*	No	ot Applicable					
	Next	Close					>>	
Note								
1010	further approvale							
This request will go for f								

Figure 30

Once details under all TABs are verified, under last TAB – **Documents Upload**, the User needs to click on "Approve/Reject" button as shown below in Figure 31.

	0000611617		Subscri	er Name: TXCVDH	DXCGETH	
Entity Reg N	lo: 2000014		Entity N	me: Pay Section	l, CDA (R&D), Hyderabad	
Claim ID: 2	2112408204		Acknow	edgement Number:	211240820401	
Family Det	ails Annuitant Details	Nominee/Legal Heir Details	Document Checklist -	ier I Declaration	Documents Upload	
	Document Upload		File Do	vnload		
	Withdrawal Form		202	144381.pdf		
	KYC/Other Documents	Tier I)20285431.pdf		
	KYC/Other Documents		<u> </u>			

Figure 31

At this stage, if details provided/entered while initiating withdrawal request are correct, then User needs to click on "**Accept**" radio button and then click on "**Approve**" button.

If details entered/provided are not correct, User needs to click on **"Reject"** radio button and then click on "Approve" button. In case of rejection of request, Reason for Rejection is mandatory. Please refer below **Figure 32**.

RAN: 1100006110	617		Subs	scriber Name: T)	CVDH DXCGETH	
tity Reg No: 200	0014		Entit	ty Name: Pay Se	ction-I, CDA (R&D), Hyderabad	
aim ID: 2112408	204		Ackr	nowledgement Nur	nber: 211240820401	
Flow View	v					
	0		9			
	Start	No	dal Initiator	Nodal Authorizer	Completed	
Entity ID	User ID	Date	User Type	Action Taken	Remarks	
10010023	1001002301	12-04-2021	Nodal Generated Ack	Accepted	IN PROGRESS	
10010023	1001002301	12-04-2021	Nodal Initiator	Accepted	REQUEST RAISED	
Accept/R	eject Request	L	PAccept OR	leject		

Figure 32

A final confirmation message will be displayed to User. Once User clicks on **"Approve"** button, a message for successful authorization of request will be displayed to User. Please refer **Figure 33 & 34**.

User ld: 1001134		TOV is now	Change	is growth		National Pension System (NPS) Back to Main Me	
Death	Withdra	awal - Req	uest Autho	orization			
PRAN: 1	1000095565	57		Su	Ibscriber Name: PI	rashant Shantar 🗙 urav	
	Entity Reg No: 2001355 Claim ID: 2313041432			Do you want to	NC), Jaipur		
F	low View			Proceed			
		9		0			
		Start	Noc	lal Initiator	Nodal Authorizer	Completed	
Er	tity ID	User ID	Date	User Type	Action Taken	Remarks	
10	011344	1001134400	02-06-2023	Nodal Generated Ack	Accepted	IN PROGRESS	
	011344	1001134400	02-06-2023	Nodal Initiator	Accepted	REQUEST RAISED	

Figure 33

User Id: 1001134401	GOV is now	Change	tean /s growth		National Pension System (N Back to Mair
	_				X
Death Withd	awal (^W	ithdrawal Req	luest		
PRAN: 1100009550	57	W	ithdrawal request has be	en successfully Authorise	ed.
Entity Reg No: 200	1355	Lun		ransferred to Claimant/s B th working day	Bank
Claim ID: 23130414	32	PRA	N	110000955657	
- Flow View	,	Ackr	nowledgement Number	231304143201	
		Clain	n ID	2313041432	
			nowledgement No. erated Date	02-06-2023 14:27:35	
	Start				
Entity ID	Usei			Close	
10011344	100	_		_	
10011344	1001134400	02-06-2023	Nodal Initiator	Accepted I	REQUEST RAISED
Accept/Re	eject Request				

Figure 34

On authorization of Death Withdrawal request by Nodal Office, the request will get executed in the CRA system. The Funds will be transferred to Claimant's Bank Account by Trustee Bank (Axis Bank) within T+3 Working days after authorization of request.



7. Annuity Issuance Process:

On execution of death withdrawal request in CRA, the annuitant's (Spouse/Mother/Father) details and scanned documents will be shared with Annuity Service Provider (ASP) opted by Claimant. If the annuitant's details and scanned documents are correct, annuity policy will be issued by ASP.

If documents uploaded are not sufficient/incorrect or any additional documents required, then ASP may contact Claimant for completion of annuity formalities. Alternatively, if required, Claimant may contact ASP. The complete contact details of ASPs are available on CRA Website (<u>www.npscra.nsdl.co.in</u>).

On completion of annuity formalities, ASP will confirm Annuity request of the Claimant online in the CRA system. The Funds (Annuity Corpus) will be transferred to ASP by Trustee Bank (Axis Bank) within T+3 Working days after authorization of annuity request by ASP in CRA.

The annuity policy shall be issued by ASP within T+2 working days of receiving the funds at their end.



Section II

This section contains the process to be followed by the Nodal Offices for initiation and authorization of Online Death Withdrawal request where **none of the family members (Spouse, Mother and Father of deceased Subscriber) are alive & Spouse is not there/not alive and the parents of the deceased Subscriber (father and mother) are not dependent**.

8. <u>Steps to initiate Online Death Withdrawal request in CRA System by Nodal</u> <u>Office</u>

Nodal Office User will access CRA System <u>www.cra-nsdl.com</u> using one User ID & Password as given below in **Figure 1.**

🖉 NSD	Le-Gov is now protean Change is growth	National Pension System (NPS)
	Annual Transaction Statement on Email	Are you a subscriber interested in Subscribers
	Invest in NPS	User ID Password Enter Captcha
0	Activate Tier II Account Free !!	Submit Reset Password JPIN for eNPS Help/Instructions for Login
	FATCA Compliance	Nodal Offices / Other Intermediaries
	Know Your Pension (NPP)	User ID 1001022100
B	Subscriber Consent to share contact details with ASP	Enter Captcha 4°2 + 2 = 44 Submit
	Subscriber Registration/Photo-Signature Modification Request	Reset Password Help/Instructions for Login
	Status using Receipt Number	

Figure 1

On successful login, User needs to click on Menu "**Exit Withdrawal Request**" and select Sub Menu "**Initiate Withdrawal Request**" as given below in **Figure 2**.

	Ø 1	NSDL (e-Gov	is now	prc Chang	otean						Nationa	al Pension Syst	tem (NPS))
Welcome I	Pay and Accou									lavigate to NPSCA			02-Jun-2023		lome Logout
Transaction	Subscriber R	Registration	Grievance	User Maintenance	Docum	ment Management	Views	Additional Re	ports (New	v) Master Dowr	nload	Dashboard	CGMS BackOffice	Nodal Offices	is Upload
Error Rectifica	ation Module	CSRF Subr	omission Details	Exit Withdrawal Re	equest	Recruitment Mo	nitoring	Knowledge Ce	ntre Au	thorize Request	Updat	ite Details	CKYCCompliance		
				Verify Subscriber Withdrawal Initiation	n										
				Withdrawal Request Status View											
				Authorize Deferment	t	Welcome	to Centra	al Recordkeeping	g Agency						
				Verify Deferment	c	Click here to view	w list of E	xit Claim IDs av	vaiting an	action					
				Initiate Generate/Car Claim ID	ncei										
			Subscribe	Authorize Generate/Cancel Cla ID		he annuity at the t	time of E:	xit. To view anni	uity quotes	 please click h 	iere Viev	w Annuity		tification	ţ
				Claim ID Status View	ew	lated to 'Volunta	ry Contri	ibution in Tier	account	by Govt. Secto	or Subs	scribers'	Transaction Type		Count
		Informa	ation regarding	Family/Disability Per		CA Self-Certificati	on in Sul	oscribers login n	hay be dis	seminated to yo	our Subs	scribers. Fo	CLAIM ID generation	4	1
				Family/Disability Per Status View	hsion le	ere for PFRDA Ad	lvisory or	n streamlining of	/ handling	of Exit cases			Withdrawal Request	Verification	1
				Initiate Deferment		NPS Op	erations	Guide PAO/DTC	ססס נ						3
				Request Status View	N	CRA Helpline for	r Nodal C	Offices 1800-222	2-081 (toll-	free)			Grievance pending fo	or resolution	
				Initiate Withdrawal Request										•	

Figure 2

User needs to select the option "Death Withdrawal" as given below in Figure 3.

	🥝 NSDI	e-Go	V is now		otean						National Pen	sion System (NPS)
V	Velcome Pay and Ac	counts Office-1	001134401					N	avigate to NPSC.	AN	02-Jun-2023	Home Logout
Trans	action Subscribe	r Registration	Grievance	User Maintenance D	ocument Management	Views	Additional Report	is (New)	Master Downl	oad Dashboard	CGMS BackOffice	Nodal Offices Upload
Error	Rectification Modul	e CSRF Sub	mission Details	Exit Withdrawal Requ	est Recruitment Mon	nitoring	Knowledge Centre	Autho	orize Request	Update Details	CKYCCompliance	
	ō	Initiation	n of Withdraw	/al Request								
			Withdrawal Typ	De *	Selec		ble Withdrawal Type Exit/Incapacitation	•:		O Death Withdra	wal	

Figure 3

User needs to select the ''**Initiate Request''** option to initiate the death withdrawal request and enter PRAN of the deceased Subscriber and click on ''**Submit''** button as given below in **Figure 4**.

	NSDL e-Gov is now protean National Pension System (NPS)
Use	Back to Main Menu
	Death Withdrawal
	Initiate Request O Verify/Authorize Request O View Request Status
	Raise New Withdrawal Request
	Permanent Retirement Account Number (PRAN)* 110000955657
	Submit
	Note
	This request needs to be authorised by Nodal Office/POP by other User ID.

Figure 4

At this stage, User needs to accept declarations. On acceptance of declarations, User needs to click on **"OK"** button. Please refer below **Figure 5**.

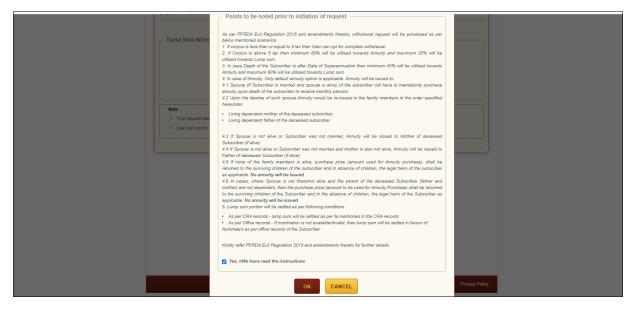


Figure 5

At this stage, User needs to capture Date of Death of the Subscriber and click on **"Submit"** button. Please refer below **Figure 6**.

PRAN: 110000611617		Subscriber Name: TXCVDH DXCGETH	
Entity Reg No: 2000014		Entity Name: Pay Section-I, CDA (R&D), Hyderab	bad
Subscriber Details			
	Date of Birth	09/08/1984	
	Father's Name		
	Subscriber's gender	Male	
	Marital Status		
	Date Of Death*	01/04/2021 DD/MM/YYYY Kindly enter correct Date of Death	
	s	Submit Back	
Note			
Your corpus value	is less than 5 Lacs, you can opt for 100% Lu	ump-sum withdrawal without opting for Annuity OR you can select	t for annuity if any of
 Your corpus value the claimant is alive. 			t for annuity if any of
Your corpus value the claimant is alive. Out of Total NPS C	is less than 5 Lacs, you can opt for 100% Lu orpus, % of corpus Claimant will receive in I orpus, % of corpus Annuitant will utilise tow.	his/her bank account.	t for annuity if any of
Your corpus value the claimant is alive. Out of Total NPS C Out of Total NPS C	orpus, % of corpus Claimant will receive in I	his/her bank account. rards pension	t for annuity if any of
Your corpus value the claimant is alive. Out of Total NPS C Out of Total NPS C Claimant can alloc	orpus, % of corpus Claimant will receive in I orpus, % of corpus Annuitant will utilise tow. ate any percentage towards Lump sum and	his/her bank account. rards pension	t for annuity if any of
Your corpus value the claimant is alive. Out of Total NPS C Out of Total NPS C Out of Total NPS C Claimant can alloc If spouse and pare	orpus, % of corpus Claimant will receive in I orpus, % of corpus Annuitant will utilise tow. ate any percentage towards Lump sum and	his/her bank account. rards pension Annuity en as Lumpsum, as no annuity will be issued.	t for annuity if any of

Figure 6

A new page will be displayed and User needs to provide the percentage towards withdrawal as **100% in Section C** and the Subscriber's Family Members details in **Section E**. Please refer below **Figure 7**.



AN: 110097211453			Subscriber Name: JO	GENDEC PVD ZEENV	
tity Reg No: 2000261			Entity Name: Sr.DFM	and Sr.DPO, Northern Railway, New Delhi	
Subscriber Detai	ls				
	Date of Birth		30/09/1989		
	Father's Name		JVHD THNGH ZEEN	1	
	Subscriber's gender		Male		
	Marital Status		-		
	Date Of Death*		01/04/2021 Kindly enter correct	DD/MM/YYYY Date of Death	
		Edi	it		
Valuation					
	Total Valuation as on Date(in Rs.) for		3918512.40		
	Total Valuation as on Date of Death(i Total Valuation as on Date(in Rs.) for		3918512.40		
	Total Valuation as on Date of Death(i		0.00		
			0.00		J
Section C - Claim	%) for Tier 1* 100	% 391	8512.40	% of corpus Claimant will receive in his/her bar	ık
	%) for Tier 1*	% 391 % 0	8512.40	% of corpus Claimant will receive in his/her bar account % of corpus Annuitant will utilise towards pens	
Towards Withdrawal (in Towards Annuity (in %) Note: As Corpus value	%) for Tier 1* 100 for Tier 1* 0	% 0		account	ion
Towards Withdrawal (in Towards Annuity (in %) Note: As Corpus value withdrawal.	%) for Tier 1* 100 for Tier 1* 0 is more than 5 Lacs, user can only	% 0 v opt for 20% Lun		account % of corpus Annuitant will utilise towards pens	ion
Towards Withdrawal (in Towards Annuity (in %) Note: As Corpus value withdrawal.	%) for Tier 1* 100 for Tier 1* 0	% 0 v opt for 20% Lun		account % of corpus Annuitant will utilise towards pens	ion
Towards Withdrawal (in Towards Annuity (in %) Note: As Corpus value withdrawal.	%) for Tier 1* 100 for Tier 1* 0 is more than 5 Lacs, user can only	% 0 v opt for 20% Lun		account % of corpus Annuitant will utilise towards pens	ion
Towards Withdrawal (in Towards Annuity (in %) Note: As Corpus value withdrawal.	%) for Tier 1* 100 for Tier 1* 0 is more than 5 Lacs, user can only criber's Family Member Deta	% 0 v opt for 20% Lun	np-sum withdrawal if an	account % of corpus Annuitant will utilise towards pens	ion
Towards Withdrawal (in Towards Annuity (in %) Note: As Corpus value withdrawal.	%) for Tier 1* 100 for Tier 1* 0 is more than 5 Lacs, user can only criber's Family Member Deta Marital Status*	% 0 v opt for 20% Lun	np-sum withdrawal if an Married	account % of corpus Annuitant will utilise towards pens	ion
Towards Withdrawal (in Towards Annuity (in %) Note: As Corpus value withdrawal.	%) for Tier 1* 100 for Tier 1* 0 is more than 5 Lacs, user can only criber's Family Member Deta Marital Status* Spouse Status :*	% 0 v opt for 20% Lun	np-sum withdrawal if an Married Not Alive	account % of corpus Annuitant will utilise towards pens y of the claimant is alive, Otherwise can only opt f	ion
Towards Withdrawal (in Towards Annuity (in %) Note: As Corpus value withdrawal.	%) for Tier 1* 100 for Tier 1* 0 is more than 5 Lacs, user can only criber's Family Member Deta Marital Status* Spouse Status :* Mother Status*	% 0 v opt for 20% Lun	Married Not Alive	account % of corpus Annuitant will utilise towards pens y of the claimant is alive, Otherwise can only opt f	ion
Towards Withdrawal (in Towards Annuity (in %) Note: As Corpus value withdrawal.	%) for Tier 1* 100 for Tier 1* 0 is more than 5 Lacs, user can only criber's Family Member Deta Marital Status* Spouse Status :* Mother Status*	% 0 v opt for 20% Lun	Married Not Alive	account % of corpus Annuitant will utilise towards pens y of the claimant is alive, Otherwise can only opt f	ion
Towards Withdrawal (in Towards Annuity (in %) Note: As Corpus value withdrawal.	%) for Tier 1* 100 for Tier 1* 0 is more than 5 Lacs, user can only criber's Family Member Deta Marital Status* Spouse Status :* Mother Status*	v opt for 20% Lun	Married Not Alive Not Alive	account % of corpus Annuitant will utilise towards pens y of the claimant is alive, Otherwise can only opt f	ion
Towards Withdrawal (in Towards Annuity (in %) Note: As Corpus value withdrawal. Section E - Subse	%) for Tier 1* 100 for Tier 1* 0 is more than 5 Lacs, user can only criber's Family Member Deta Marital Status* Spouse Status :* Mother Status* Father Status*	% 0 v opt for 20% Lun ails	Married Not Alive Not Alive Not Alive Back	account % of corpus Annuitant will utilise towards pens y of the claimant is alive, Otherwise can only opt f	ion or 100%
Towards Withdrawal (in Towards Annuity (in %) Note: As Corpus value withdrawal. Section E - Subsection Section E - Subsection E - Subsection E - Subsection Sect	%) for Tier 1* 100 for Tier 1* 0 is more than 5 Lacs, user can only criber's Family Member Deta Marital Status* Spouse Status :* Mother Status* Father Status* Father Status*	% 0 v opt for 20% Lun ails Submit	Married Not Alive Not Alive Not Alive Back	account % of corpus Annuitant will utilise towards pens y of the claimant is alive, Otherwise can only opt f	ion or 100%
Towards Withdrawal (in Towards Annuity (in %) Note: As Corpus value withdrawal. Section E - Subs Section E - Subs Vour corpus value withdrawal. - Your corpus value	%) for Tier 1* 100 for Tier 1* 0 is more than 5 Lacs, user can only criber's Family Member Deta Marital Status* Spouse Status :* Mother Status* Father Status* a is more than 5 Lacs, you can only of Corpus, % of corpus Claimant will re	9% 0 v opt for 20% Lun ails Submit pet for 20% Lump- ceive in his/her ba	Married Not Alive Not Alive Not Alive Back Back	account % of corpus Annuitant will utilise towards pens y of the claimant is alive, Otherwise can only opt f	ion or 100%
Towards Withdrawal (in Towards Annuity (in %) Note: As Corpus value withdrawal. Section E - Subsection Section E - Subsection E - Subsection E - Subsection Sect	%) for Tier 1* 100 for Tier 1* 0 is more than 5 Lacs, user can only criber's Family Member Deta Marital Status* Spouse Status :* Mother Status* Father Status* Father Status* Corpus, % of corpus Claimant will un Corpus, % of corpus Annuitant will un	submit	Married Not Alive Not Alive Not Alive Back Back	account % of corpus Annuitant will utilise towards pens y of the claimant is alive, Otherwise can only opt f	ion or 100%
Towards Withdrawal (in Towards Annuity (in %) Note: As Corpus value withdrawal. Section E - Subsection Section E - Subsection E - Subsection E - Subsection Sect	%) for Tier 1* 100 for Tier 1* 0 is more than 5 Lacs, user can only criber's Family Member Deta Marital Status* Spouse Status :* Mother Status* Father Status* a is more than 5 Lacs, you can only of Corpus, % of corpus Claimant will re	9% 0 r opt for 20% Lun ails Submit Submit spt for 20% Lump- ceive in his/her ba tillse towards pens sum and Annuity	Married Married Not Alive Not Alive Not Alive Not Alive Back sum withdrawal if any of ank account.	account % of corpus Annuitant will utilise towards pens y of the claimant is alive, Otherwise can only opt for v	ion or 100%
Towards Withdrawal (in Towards Annuity (in %) Note: As Corpus value withdrawal. Section E - Subse Section E - Subse Vour corpus value withdrawal. • Out of Total NPS • Claimant can allo • If spouse and par	%) for Tier 1* 100 for Tier 1* 0 is more than 5 Lacs, user can only criber's Family Member Deta Marital Status* Spouse Status :* Mother Status* Father Status* Father Status* Corpus, % of corpus Claimant will up cate any percentage towards Lump 5	% 0 v opt for 20% Lun ails Submit Submit supt for 20% Lump- ceive in his/her ba tilise towards pens sum and Annuity b be taken as Lum	Married Not Alive Not Alive Not Alive Not Alive Back sum withdrawal if any of ank account. sion psum, as no annuity will	account % of corpus Annuitant will utilise towards pens y of the claimant is alive, Otherwise can only opt for v	ion or 100%



Once User selects Spouse, Mother, Father as Not Alive or Spouse not there/not alive & Mother, Father as Alive & non dependent then a new information window will be displayed as shown in below **Figure 8**.

User Id: 1001028800		X	Back to Main Menu	Change is
Death Withdrawal PRAN: 110097211453 Entity Reg No: 2000261 Subscriber Details	As spouse and parents are not alive,	V	vay, New Delhi	
	Date of Birth Father's Name Subscriber's gender Marital Status Date Of Death*	30/09/1989 JVHD THNGH ZEENV Male - 01/04/2021 DD/MM/YYYY Kindly enter correct Date of Death		
	tal Valuation as on Date(in Rs.) for Tier 1 tal Valuation as on Date of Death(in Rs.) for Tier 1*	3918512.40		

Figure 8

As spouse and parents are not alive & Spouse not there/not alive & Mother, Father as alive & non dependent, no annuity will be issued. Claimant(s) will be allowed to withdraw 100% of NPS corpus as Lumpsum. User will Click on **"Submit"** button in **Figure 7**. On submission of details, a confirmation Window will be displayed as per below **Figure 9**.

Valuation -							
"As Corpus valu						Lump-sum withdr 00% withdrawal.	awal if any of the
	Date of Death				01/04/2021		
	Total Valuation Rs.) for Tier 1	n as on D	ate(in	•	3918512.40		
	Total Valuation Death(in Rs.)			F	3918512.40		
	Total Valuation Rs.) for Tier 2		ate(in	•	0.00		
	Total Valuation Death(in Rs.)			F	0.00		
Section C - C	Claimant Wi	thdraw	al D	eta	ils —		
Towards Withdra	wal (in %)*	100	96	39	918512.40	% of corpus Cla receive in his/he	imant will er bank account
Towards Annuity	(in %)*	0	96	0		% of corpus An utilise towards p	
Section E - S	Subscriber's	Famil	y Me	e mn k	per Details		
	Marital Status	*			Married		
	Spouse Status	s :*			Not Alive		
	Mother Status	*			Not Alive		
	Father Status	e			Not Alive		
Note: After con	firmation, Ack	nowledg) will be genera	ated and above d	etails cannot be
		CONF	IRM		CANCEL		
			_				

Figure 9

On confirmation, an Acknowledgement Number will be generated. Please refer below **Figure 10**.

Solution NSDL	e-Gov is now	protean Change /s growth		National Pension System (NPS)	
User Id: 1001134400				Back to Main Menu	
Death With	drowol	Acknowledgement ——			
PRAN: 1100009		NSDL e-Gov	n motean	urav	
Entity Reg No:	2001355	S NODL C-UUV	is now of protean Change is growth	NC), Jaipur	
Subscribe	r Details ——				
		Dear Claimant,			
	Date of	Your Withdrawal request has been Withdrawal Request details are give	n successfully initiated. The Subscriber en below:		
	Father	Acknowledgement Number	231304143201		
	Subsci	Claim ID	2313041432		
	Marital	Name of Subscriber	Prashant Shantaram Gurav		
	Orphar	Acknowledgement No. Generated Date	02-06-2023 14:27:36		
	Date O				

Figure 10

Once Acknowledgement Number is generated, User needs to capture/submit details under **different TABs.** The family member's details will be displayed to the User under **"Family Details" TAB**. Refer below **Figure 11**.

If Nodal office desires to cancel the Death Withdrawal request after generation of Acknowledgement Number, Nodal Office can cancel the Death Withdrawal request from Initiator login ID by clicking on **'Cancel request'** tab. Refer below **Figure 11.**

Entity Reg No: 200961 Entity Name: PAO (Supreme Court), Ministry of Law and Justice, Delhi Claim ID: 2213640755 Acknowledgement Number: 221364075501 Temity Details Nominee/Legal Heir Details Document Checklist - Tier I Declaration Documents Upload Cancel Re Subscriber Details Date of Birth 18/04/1977 Father's Name DHNG CVJ PVNHGCVHH Subscriber's gender Male Marital Status - Orphan Status: Date Of Death* 01/11/2022	'RAN: 110000	996581			Subscriber Nan	ne: TXDVZ P	VNHGCVHH	
Family Details Annuitant Details Nominee/Legal Heir Details Document Checklist - Tier I Declaration Documents Upload Subscriber Details Date of Birth 18/04/1977 Father's Name DHNG CVJ PVNHGCVHH Subscriber's gender Male Marital Status - Orphan Status: Date of Death*	intity Reg No:	2000961				PAO (Suprem	e Court), Ministry o	of Law and Justice, New
Date of Birth 18/04/1977 Father's Name DHNG CVJ PVNHGCVHH Subscriber's gender Male Marital Status - Orphan Status: Date Of Death*	laim ID: 2213	640755			Acknowledgem	ent Number:	221364075501	
Subscriber Details Date of Birth 18/04/1977 Father's Name DHNG CVJ PVNHGCVHH Subscriber's gender Male Marital Status - Orphan Status: Date Of Death* Date Of Death* 01/11/2022	Family Details	Annuitant Details	Nominee/Legal Heir Details	Document Ch	ecklist - Tier I	Declaration	Documents Upload]
Date of Birth18/04/1977Father's NameDHNG CVJ PVNHGCVHHSubscriber's genderMaleMarital Status-Orphan Status:-Date Of Death*01/11/2022								Cancel Request
Date of Birth18/04/1977Father's NameDHNG CVJ PVNHGCVHHSubscriber's genderMaleMarital Status-Orphan Status:-Date Of Death*01/11/2022	- Subse	ribor Dotaile —						
Father's NameDHNG CVJ PVNHGCVHHSubscriber's genderMaleMarital Status-Orphan Status:Date Of Death*Date Of Death*01/11/2022	Jubac	iber betails						
Subscriber's genderMaleMarital Status-Orphan Status:-Date Of Death*01/11/2022		Dat	te of Birth		18/04/1977			
Marital Status - Orphan Status: - Date Of Death* 01/11/2022		Fat	ther's Name		DHNG CVJ P	VNHGCVHH		
Orphan Status: Date Of Death* 01/11/2022			hscriber's gender		Mala			
Date Of Death* 01/11/2022		Sul	oboriber bigender		Male			
			-					
Total Valuation		Ma	rital Status		-			
		Mai	rital Status ohan Status:		-			
	Totell	Mai Orp Dat	rital Status ohan Status:		-			
Total Valuation as on Date(in Rs.) 673633.04	Total V	Mai Orp Dat	rital Status ohan Status:		-			

Towards Withdrawal	l (in %)*	100	%	3918	512.40	% of corpus Claimant wi bank account.	ll receive in his/her
Towards Annuity (in	%)*	0	%	0.00		% of corpus Annuitant w pension	vill utilise towards
Section E - Sul	bscriber's Family Me	mber Deta	ils –				
	Marital Status*				Married	~	
	Spouse Gender*				Female	~	
	Spouse Status :*				Not Alive	~	
	Mother Status*				Not Alive	~	
	Father Status*				Not Alive	~	
	Child 1 Status*				Not Applicable	~	
	Child 2 Status*				Not Applicable	~	
	Child 3 Status*				Not Applicable	~	
	ant is mandatory ame is available in CRA rec en/s is/are alive. Otherwise	cords then Use	er cann		ather/Mother name		

Figure 11

User will click "**Save & Proceed**". User needs to provide Nomination/Legal Heir details in next TAB. The nominee details registered in CRA will be displayed to the User. If the nominee details are same, User will select the continute with existing nomination as **Yes.** If there is a change in nomination or User wants to add legal heir details, then User needs to select the continute with existing nomination as **No.** In such case, User will be required to capture new nominee/legal heir details. Please refer below **Figure 12.**

Death Withdrawal - Reque	est Initiation	
PRAN: 110000955657	Subscriber Name: Pras	shant Shantaram Gurav
Entity Reg No: 2001355		tion (MO), PCDA (SWC), Jaipur
Claim ID: 2313041432	Acknowledgement Numb	per: 231304143201
Family Details Annuitant Details No	ominee/Legal Heir Details Document Checklist - Tier I Documen	ent Checklist - Tier II Declaration Documents Upload
		Cancel Request
*Corpus towards Lumpsum should be	e given to respective nominees / legal heirs	
Nominations Last Updated : 20/02/201	16	
 Tier 1 Nominee / Legal Heir 		
nei i Nollinee / Legal Heil	Details	
Existing Tier 1 Nominees :		
Nominee Name	Relationship with Subscriber	Percentage Share
JAIL SINGH MEENA	FATHER	100
		· · · · · · · · · · · · · · · · · · ·

Figure 12

Once User selects the "**Yes''** or "**No''** option regarding Nomination, a new Information Window regarding nomination/legal heir will be Displayed. User needs to click on "**OK**" button. Please refer below **Figure 13**.

PRAM: 11009721143: Subscriber Name: JOGENDEC PVD ZEEM Entry Reg. 200261 Cattor 2125082 Commerclegal Her Detail: Cattor 2125082 Corpus towards Lumpsum sh Mominee/Legal Her Detail: Nominations Last Updated : 20 Ter 1 Nominates / Legal Fairi Jonninee / Legal Ter 1 Nominee/Legal Her Reg. Multi Sinch MEENA Mominee/Legal Her Reg. Jult Subscription Mominee / Legal Her Reg. Ter 2 Nominee / Legal Her Reg. Existing Tier 1 Nominees / Legal Her Reg. Multi Sinch MEENA Torpus towards Lumpsum sh Nominee / Legal Her Reg. Multi Sinch MEENA Torpus towards Lumpsum sh Nominee / Legal Her Reg. Ter 2 Nominee / Legal Her Reg. Ter 2 Nominee / Legal Her Reg. Existing Tier 1 Nominees I sin Numitions / Legal Her Details Subject option as No' and enter the claimant(s) details as Legal Heric. Mominee / Legal Her Reg. Ter 2 Nominee / Legal Her Reg. Existing Tier 2 Nominees / Legal Herir Details	Death Withdrawal - Requ	est Initiation	
Cim Dr. 21250227 Annowed/Legit Her Data Annowed/Legit Her Data Annowed/Legit Her Data Annowed/Legit Her Data Corpus towards Lumpsum her Nominations Last Updated : 20 Ter 1 Nominate / Legit All Nominee / Legit Her Data Torrent Nominee / Legit Her Data Nominee / Legit He	PRAN: 110097211453	Subscriber Name	S JOGENDEC PVD ZEENV
Yearning Datatist MonimedLegal Heir Detaits Document Checklist Fitter 11 Detaration Ments Updated Ments U	Entity Reg No: 2000261	Entity Name: S	r.DFM and Sr.DPO, Northern Railway, New Delhi
*Corpus towards Lumpsum sh Nominations Last Updated : 20 Tier 1 Nominee / Legal Existing Tier 1 Nominees / Legal Multiple for the nominees displayed at Nominee Details' Section are Valid//Alive then only select option as 'Yes' for continuing with existing nominations. If all the registered nominees displayed is/are Invalid/Not alive then, select option as 'No' and enter the claimant(s) details as Legal Heir(s). For Example: There are three registered nominees namely A, B and C., frominee / Legal Heir Nei any other person(s) as per the Legal Heir Certificate/Family Members certificate. Kindly click on "OK" to proceed with the selection. Kindly click on "Cancel" to change your selection. Mominee / Legal There Z Nominee / Legal There Z totalis	Claim ID: 2112508226	Acknowledgeme	nt Number: 211250822601
*Corpus towards Lumpsum sh Nominations Last Updated : 20 Tier 1 Nominee / Legal Existing Tier 1 Nominees / Legal Multiple for the nominees displayed at Nominee Details' Section are Valid//Alive then only select option as 'Yes' for continuing with existing nominations. If all the registered nominees displayed is/are Invalid/Not alive then, select option as 'No' and enter the claimant(s) details as Legal Heir(s). For Example: There are three registered nominees namely A, B and C., frominee / Legal Heir Nei any other person(s) as per the Legal Heir Certificate/Family Members certificate. Kindly click on "OK" to proceed with the selection. Kindly click on "Cancel" to change your selection. Mominee / Legal There Z Nominee / Legal There Z totalis	Family Details Nominee/Legal Heir De	tails Document Checklist-Tier I Document Checklist -	Tier II Declaration
	Nominations Last Updated : 20 Tier 1 Nominee / Legal Existing Tier 1 Nominees : Nominee Name JAIL SINGH MEENA * Continue with existing nomin Nominee / Legal Heir Na JAIL SIN Tier 2 Nominee / Legal -	are Valid//Alive then only select option as 'Yes' for existing nominations. If any of the nominee/s displayed is/are Invalid/Not option as 'No' and enter the claimant(s) details as L For Example: There are three registered nominees If nominee C is Invalid/Not alive, then select option claimant(s) details at 'Nominee/Legal Heir Details's claimant(s) may be nominee A or nominee B or bot any other person(s) as per the Legal Heir Certificate Certificate. Kindly click on "OK" to proceed with the selection. "Cancel" to change your selection.	continuing with alive then, select alive then, select tage Share namely A, B and C. tage Share namely A, B and C. tage Share as 'No' and enter tage Share section. The tage Share h nominee A & B or tage Share Kindly click on tage Share
Nominee Name Relationship with Subscriber Percentage Share	-	Relationship with Subscriber	Percentage Share

Figure 13

If User selects "Continue with existing nomination as **No**", then User needs to provide new nominee/legal heir details as shown below in **Figure 14A**. On entering new nominee/legal heir details, an information message – "*By changing Name and Relationship, Additional details of that nominee will be reset to blank*" will be displayed to the User as shown below **Figure 14B**. Please refer below **Figure 14A and 14B**.

Death Withdrawal - Request Initia							
10037211433		Subscriber	Name: JOGENDEC I	PVD ZEENV			
Entity Reg No: 2000261		Entity Name	e: Sr.DFM and Sr.DP	O, Northern Railway, New Delh	i		
Claim ID: 2112508226		Acknowledg	gement Number: 2112	250822601			
Family Details Nominee/Legal Heir Details Docu	ument Checklist-Tier I	ocument Check	list - Tier II Declarati	on Documents Upload			
*Corpus towards Lumpsum should be given to	o respective nominees	/ legal heirs					
Nominations Last Updated : 20/02/2016							
Tier 1 Nominee / Legal Heir Details	;						
Existing Tier 1 Nominees :							
Nominee Name	Relationship with Su	bscriber		Percentage Share			
JAIL SINGH MEENA	FATHER			100			
* Continue with existing nominations : No	~						
			Relationship with				
Nominee / Legal Heir Name			Subscriber	Percentage Share			
SAGAR	к		SON	100			
Add Remove Save Tier 2 Nominee / Legal Heir Details Existing Tier 2 Nominees : Nominee Name Relation	nshin with Suhscriber			ercentarie Share			
Tier 2 Nominee / Legal Heir Details Existing Tier 2 Nominees :	nshin with Suhscriber	ure 14/		ercentane Share			
Tier 2 Nominee / Legal Heir Details Existing Tier 2 Nominees :	nshin with Suhscriber	ure 14 <i>1</i>		ercentario Share	Back to Main	Menul	
Tier 2 Nominee / Legal Heir Details Existing Tier 2 Nominees : Nominee Name Relation	nshin with Suhscriber	ure 14/		errentane Share	Back to Main	b Ment	
Tier 2 Nominee / Legal Heir Details Existing Tier 2 Nominees : Nominee Name Relation	nshin with Subscriber Fig	ure 14/		ercentario Chare	Back to Mair	s Ment	
Tier 2 Nominee / Legal Heir Details Existing Tier 2 Nominees : Nominee Name Relation : 1001028800 Death Withdrawal - Request Initi PRAN: 110097211453	nshin with Subscriber Fig	Subscriber	Name: JOGENDEC	PVD ZEENV		D Ment	
Tier 2 Nominee / Legal Heir Details Existing Tier 2 Nominees : Nominee Name Relation :1001028800 Death Withdrawal - Request Initi	nshin with Subscriber Fig	Subscriber Entity Nam	Name: JOGENDEC	PVD ZEENV PO, Northern Railway, New Dell		1 Ment	
Tier 2 Nominee / Legal Heir Details Existing Tier 2 Nominees : Nominee Name Relation : 1001028900 Death Withdrawal - Request Initi PRAN: 110097211453 Entity Reg No: 2000261	nshin with Subscriber Fig	Subscriber Entity Nam	Name: JOGENDEC e: Sr.DFM and Sr.DF	PVD ZEENV PO, Northern Railway, New Delf 250822601) Ment	
Tier 2 Nominee / Legal Heir Details Existing Tier 2 Nominees : Nominee Name Relation 1001028800 Death Withdrawal - Request Initia PRAN: 110097211453 Entity Reg No: 2000261 Claim ID: 2112508226 Family Details Nominee/Legal Heir Details Doce	nshin with Subscriber Fig ation	Subscriber Entity Nam Acknowled	A Name: JOGENDEC e: Sr.DFM and Sr.DF igement Number: 211 dist. Tier II Deel X	PVD ZEENV PO, Northern Railway, New Delf 250822601		h Menté	
Tier 2 Nominee / Legal Heir Details Existing Tier 2 Nominees : Nominee Name Relation : 1001028500 Death Withdrawal - Request Initia PRAN: 110097211453 Entity Reg No: 2000261 Claim ID: 2112508226 Family Details Nominee/Legal Heir Details Doce	ation ument Checklist-Tier I	Subscriber Entity Nam Acknowled Document Cheel elationship , Ac reset to blank.	A Name: JOGENDEC e: Sr.DFM and Sr.DF igement Number: 211 klist - Tier II Deci X dditional details of	PVD ZEENV PO, Northern Railway, New Delf 250822601			
Tier 2 Nominee / Legal Heir Details Existing Tier 2 Nominees : Nominee Name Relation :1001028800 Death Withdrawal - Request Initi PRAN: 110097211453 Entity Reg No: 2000261 Claim ID: 2112508226 Family Details Nominee/Legal Heir Details Dece *Corpus towards Lumpsum should be (nshin with Subscriber Fig ation unsent Checklist Tier1 [1] by Changing Name & Re that nominee will be	Subscriber Entity Nam Acknowled Decument Cheel Plationship , Ac reset to blank.	A Name: JOGENDEC e: Sr.DFM and Sr.DF igement Number: 211 klist - Tier II Deci X dditional details of	PVD ZEENV PO, Northern Railway, New Delf 250822601		b Went	
Tier 2 Nominee / Legal Heir Details Existing Tier 2 Nominees : Nominee Name Relation : 1001026500 Death Withdrawal - Request Initia PRAN: 110097211453 Entity Reg No: 2000261 Claim ID: 2112508226 Family Details Nominee/Legal Heir Details Deat *Corpus towards Lumpsum should be (Nominations Last Updated : 20/02/2016 Tier 1 Nominee / Legal Heir D Existing Tier 1 Nominees :	nshin with Subscriber Fig ation unsent Checklist Tier1 [1] by Changing Name & Re that nominee will be	Subscriber Entity Nam Acknowled Document Cheel elationship , Ac reset to blank.	A Name: JOGENDEC e: Sr.DFM and Sr.DF igement Number: 211 klist - Tier II Deci X dditional details of	PVD ZEENV PO, Northern Railway, New Delf 250822601 Documents Upload		s Ment	
Tier 2 Nominee / Legal Heir Details Existing Tier 2 Nominees : Nominee Name Relation : 1001026800 Death Withdrawal - Request Initi PRAN: 110097211453 Entity Reg No: 2000261 Claim ID: 2112508226 Family Details Nominee/Legal Heir Details Deen "Corpus towards Lumpsum should be (Nominations Last Updated : 20/02/2016 Tier 1 Nominee / Legal Heir D	nshin with Subscriber Fig ation unsent Checklist Tier1 [1] by Changing Name & Re that nominee will be	Subscriber Entity Nam Acknowled Decument Cheel Plationship , Ac reset to blank.	A Name: JOGENDEC e: Sr.DFM and Sr.DF igement Number: 211 klist - Tier II Deci X dditional details of	PVD ZEENV PO, Northern Railway, New Delf 250822601			
Tier 2 Nominee / Legal Heir Details Existing Tier 2 Nominees : Nominee Name Relation : 1001026500 Death Withdrawal - Request Initia PRAN: 110097211453 Entity Reg No: 2000261 Claim ID: 2112508226 Family Details Nominee/Legal Heir Details Deea "Corpus towards Lumpsum should be r Nominations Last Updated : 20/02/2016 Tier 1 Nominee / Legal Heir D Existing Tier 1 Nominees : Nominee Name	nchin with Subscriber Fig ation ument Checklist Tier 1 By Changing Name & Re that nominee will be c	Subscriber Entity Nam Acknowled Decument Cheel Plationship , Ac reset to blank.	A Name: JOGENDEC e: Sr.DFM and Sr.DF igement Number: 211 klist - Tier II Deci X dditional details of	PVD ZEENV PO, Northern Railway, New Delf 250822601 Documents Upload		hMont	
Tier 2 Nominee / Legal Heir Details Existing Tier 2 Nominees : Nominee Name Relation 2 1001026500 Death Withdrawal - Request Initia PRAN: 110097211453 Entity Reg No: 2000261 Claim ID: 2112508226 Family Details Nominee/Legal Heir Details Deca *Corpus towards Lumpsum should be (Nominations Last Updated : 20/02/2016 Tier 1 Nominee / Legal Heir D Existing Tier 1 Nominees : Nominee Name	nchin with Subscriber Fig ation ument Checklist Tier 1 By Changing Name & Re that nominee will be c	Subscriber Entity Nam Acknowled Decument Check elationship , Ac reset to blank. continue?	A Name: JOGENDEC e: Sr.DFM and Sr.DF Igement Number: 211 klust - Tier II Dect X dditional details of Do you want to	PVD ZEENV PO, Northern Railway, New Delf 250822601 Documents Upload		S Ment	
Tier 2 Nominee / Legal Heir Details Existing Tier 2 Nominees : Nominee Name Relation : 1001028800 Death Withdrawal - Request Initi PRAN: 110097211453 Entity Reg No: 2000261 Claim ID: 2112508226 Family Details Nominee/Legal Heir Details Dece *Corpus towards Lumpsum should be (Nominations Last Updated : 20/02/2016 Tier 1 Nominee / Legal Heir D Existing Tier 1 Nominees : Nominee Name JAIL SINGH MEENA	nchin with Subscriber Fig ation ument Checklist-Tier I By Changing Name & Re that nominee will be i co	Subscriber Entity Nam Acknowled Decument Cheel elationship , Ac reset to blank. continue?	A Name: JOGENDEC e: Sr.DFM and Sr.DF igement Number: 211 klist - Tier II Deci X dditional details of	PVD ZEENV PO, Northern Railway, New Delf 250822601 Documents Upload		1 Menu	
Tier 2 Nominee / Legal Heir Details Existing Tier 2 Nominees : Nominee Name • 1001028800 Death Withdrawal - Request Initia PRAN: 110097211453 Entity Reg No: 2000261 Claim ID: 2112508226 Family Details Nominee/Legal Heir Details Decar *Corpus towards Lumpsum should be or Nominations Last Updated : 20/02/2016 Tier 1 Nominee / Legal Heir Details Decar Nomineo Name JAIL SINGH MEENA . No	nchin with Subscriber Fig ation ument Checklist-Tier I By Changing Name & Re that nominee will be i co	Subscriber Entity Nam Acknowled Decument Cheel elationship , Ac reset to blank. continue?	A Name: JOGENDEC e: Sr.DFM and Sr.DF gement Number: 211 klist - Tier II Decl X dditional details of Do you want to Relationship with	PVD ZEENV PO, Northern Railway, New Dell 250822601 Documents Upload Percentage Share 100		h Mend	

Figure 14B

At this stage, User needs to capture additional details related to nominees/legal heir by clicking on **Additional Details** option. Please refer below **Figure 15**.

RAN: 110097211453		Subscriber Name: J(GENDEC PVD ZEEN	v	
ntity Reg No: 2000261		Entity Name: Sr.DFN	and Sr.DPO, Northe	m Railway, New Delhi	
laim ID: 2112508226		Acknowledgement Nu	mber: 211250822601		
Family Details Nominee/Legal Heir Detail	s Document Checklist-Tier I	Oocument Checklist - Tier II	Declaration Docu	ments Upload	
JAIL SINGH MEENA	Relationship with St		100	age Share	
• 0 "	No. M				
* Continue with existing nominations Nominee / Legal Heir Name	F	elationship with ubscriber	ercentage Share		
		ubscriber	ercentage Share	Additional Details	

Figure 15

Once User Clicks on "Additional Details" option, a new Window will be displayed wherein, User needs to provide Address & Bank details of nominee/legal heir and Click on "Save" button. Please refer below Figure 16.

⊲ Nominee Details ———			Hack to Mar
Personal Details		Address & Bank Details	\$
First Name *	SAGAR	Address 1 *	3RD FLOOR FLAT NO. 18 SHIVPL
Middle Name		Address 2	BABURAO PARULEKAR MARG,E
Last Name / Surname	к	Address 3	
Relationship *	SON	City	MUMBAI
Date of Birth\$	DD/MM/YYYY	Pincode*	400028 Q

Percentage Share *	100	State *	Maharashtra 🗸	
Major/Minor*	MAJOR	Country *	India 🗸	
AADHAAR / VID		Mobile No*	9757222422	
PAN*	BQQPK8787F	Alternate Contact No.		
СКҮС		Email ID*	SAGAR.KONDVILKAR14@GMAIL	
Are you a Politically Exposed Person (PEP)*	No 🗸	Bank Account Type*	SAVINGS ~	
Are you related to a Politically	No V	Bank Account Number*		
Exposed Person (PEP)* Do you have any history of		Confirm Bank Account Number*	1234	
conviction under any criminal proceedings in India or abroad? *	No 🗸	Bank IFS Code*	HDFC0000424 Q	
		Bank Name*	HDFC BANK	
		Bank Branch*	MUMBAI - MATUNGA (EAST)	
		Bank Address*	PAL RESIDENCY,SHOP NO 2, PLOT NO 358BHANDARKAR ROAD, MATUNGA (CR)MUMBAI MAHARASHTRA 400019	
		Bank Address Pin*	400001	
		MICR Code	400240063	

Figure 16

At this stage, if Subscriber is having Tier 2 Account, then Tier 2 registered nominee details will be displayed. User will have option to update nominee/legal heir details or User will have an option to select "Same As Tier 1" if nominee/legal heir details for Tier 1 & Tier 2 are same. Please refer below **Figure 17A and 17B**.

	Relationship with S	ubscriber	Percentage	e Share
priya meena	wife		100	
 Same As Tier 1 * Continue with existing r Nominee / Legal He 		Relationship with Subscriber	Percentage Share	
SAGAR	K	SON	100	Additional Details
«		Next)

Figure 17A

Add Remove Save Tier 2 Nominee / Legal Heir Details xisting Tier 2 Nominees : Nominee Name Relationship with Subscriber Percentage Share priya meena wife 100 Same As Tier 1 Same As Tier 1 Same As Tier 1 Same As Tier 1	Nominee / Legal Heir I	Name	Relationship with Subscriber	Percentage Share	
Tier 2 Nominee / Legal Heir Details xisting Tier 2 Nominees : Nominee Name Relationship with Subscriber Percentage Share oriya meena wife 100 Same As Tier 1 Next Close Next	SAGAR	К	SON	100	Additional Details
xisting Tier 2 Nominees : Nominee Name Relationship with Subscriber Percentage Share priya meena i00 Same As Tier 1 Next Close	Add Remove	Save			
xisting Tier 2 Nominees : Nominee Name Relationship with Subscriber Percentage Share priya meena i00 Same As Tier 1 Next Close					
xisting Tier 2 Nominees : Nominee Name Relationship with Subscriber Percentage Share priya meena i00 Same As Tier 1 Next Close	Tier 2 Nominee / Leg	al Heir Details			
Nominee Name Relationship with Subscriber Percentage Share oriya meena wife 100 Same As Tier 1 Next Close					
oriya meena wife 100 Same As Tier 1 Next Close					
Same As Tier 1	Nominee Neme	Deletionship with 9	Subaaribar	Derconteg	e Share
K Close	Nominee Name		Subscriber	_	e Share
K Close	Nominee Name priya meena		Subscriber	_	e Share
	priya meena		Subscriber	_	e Share
			Subscriber	_	e Share
Note	priya meena ✔ Same As Tier 1		Subscriber	_	e Share
Note	priya meena			_	
	priya meena ✔ Same As Tier 1			_	
At least one nominee is mandatory for both tiers.	priya meena ✓ Same As Tier 1			_	
	priya meena Same As Tier 1 Note • At least one nominee	wife s mandatory for both tiers.	Next Close	_	
The percentage calculation should be 100% in total for each tier. You cannot revert Continue with existing option once opted.	Priya meena Same As Tier 1 Solution Note At least one nominee i The percentage calcul	wife s mandatory for both tiers. ation should be 100% in total f	Next Close	_	

Figure 17B

In next "**Documents Checklist" TAB**, User needs to confirm the Withdrawal Form & supporting documents related to exit request, Bank Proof, Identity & Address Proof. User also needs to confirm the supporting documents for Tier 2 account and proceed further. Please refer below **Figure 18A & 18B.**

Dea	th Wi	thdr	awai	•		
PRAN	: 11009	72114	53	Subscriber Name: JOGENDEC PVD ZEENV		
Entity	Reg No:	2000	261	Entity Name: Sr.DFM and Sr.DPO, Northern Railway, New Delhi		
Claim	ID: 211	250822	26	Acknowledgement Number: 211250822601		
Fami	ily Details	s No	ominee/Le	al Heir Details Document Checklist-Tier I Document Checklist - Tier II Declaration Documents Upload	_	
	Supp	ortin	g Docu	nents		
	Sr No.	1	Documen	Name		
	1	2 1	Withdrav	al form duly filled and signed-stamped by mapped Nodal Office.*		
	2		Original	Death Certificate (For Non Govt. Subscriber) / Attested copy by mapped Nodal Office (For Govt. Subscriber)*		
	3		Original	PRAN Card/Copy of ePRAN Card/Notarised Affidavit (if PRAN card not submitted)		
	4		Family N	embers Certificate		
	5		Legal he	r certificate issued by First Class Magistrate		
	Sr No.	Tier I Nom	f I inees	Document Name		
	Sr No.	Nom	I	Document Name		
	Sr No.	Nom 1	I	Document Name Cancelled Cheque / Bank Certificate /Self attested copy of Bank passbook*		
	1	Nom 1	l linees			
		Nom 1	l linees			
	1	Nom 1 C C Of Ide Tier I	I innees entity			
	1	Nom 1 Cof Ide Tier I Nom	l inees entity			
	1 Proof	Nom 1 Cof Ide Tier I Nom 1	I innees entity	Cancelled Cheque / Bank Certificate /Self attested copy of Bank passbook*		
	1 Proof Sr No.	Nom 1 Cof Ide Tier I Nom 1 C	I innees entity	Cancelled Cheque / Bank Certificate / Self attested copy of Bank passbook*		
	1 Proof Sr No. 1	Nom 1 Cof Ide Tier I Nom 1	I innees entity	Cancelled Cheque / Bank Certificate / Self attested copy of Bank passbook* Document Name Valid Passport issued by Government of India.		
	1 Proof Sr No. 1 2	Nom 1 C C Tier I Nom 1 C C C C C C C C C C C C C	I innees entity	Cancelled Cheque / Bank Certificate /Self attested copy of Bank passbook* Document Name Valid Passport issued by Government of India. Ration Card with Photograph.		
	1 Proof Sr No. 1 2 3	Nom 1 Tierl Nom 1	I innees entity	Cancelled Cheque / Bank Certificate /Self attested copy of Bank passbook*		
	1 Proof Sr No. 1 2 3 4	Nom Nom Tier I Nom 1 Nom Nom 1 Nom 1 Nom 1 Nom 1 Nom 1 Nom 1 Nom 1 Nom 1 Nom 1 Nom 1 Nom 1 Nom 1 Nom 1 Nom Nom Nom Nom Nom Nom Nom Nom	I innees entity	Cancelled Cheque / Bank Certificate / Self attested copy of Bank passbook*		
	1 Proof Sr No. 1 2 3 4 5	Nom Nom Nom Nom Nom Nom Nom Nom	I innees entity	Cancelled Cheque / Bank Certificate / Self attested copy of Bank passbook* Document Name Valid Passport issued by Government of India. Ration Card with Photograph. Bank pass book or Certificate with Photograph Voters Identity Card with Photograph and residential address. Valid Driving license with photograph.		
	1 Proof Sr No. 1 2 3 4 5 6	Nom I I I I I I I I I I I I I I I I I I	I innees entity	Cancelled Cheque / Bank Certificate /Self attested copy of Bank passbook*		
	1 Proof Sr No. 1 2 3 4 5 6 7	Nom	I innees entity	Cancelled Cheque / Bank Certificate / Self attested copy of Bank passbook* Concertificate by Government of India. Card with Photograph. Bank pass book or Certificate with Photograph Coters Identity Card with Photograph and residential address. Valid Driving license with photograph. PAN Card issued by income tax department. Certificate of identify with photograph signed by a Member of Parliament or Member of Legislative Assembly.		
	1 Proof Sr No. 1 2 3 4 5 6 7 8	Nom Nom Nom I Nom I I I I I I I I I I I I I	I innees entity	Cancelled Cheque / Bank Certificate /Self attested copy of Bank passbook* Cancelled Cheque / Bank Certificate /Self attested copy of Bank passbook* Cournent Name Document Name Valid Passport issued by Government of India. Ration Card with Photograph. Bank pass book or Certificate with Photograph Voters Identity Card with Photograph and residential address. Valid Driving license with photograph. PAN Card issued by income tax department. Certificate of identify with photograph signed by a Member of Parliament or Member of Legislative Assembly. Aadhar Card/Letter issued by Unique Identification Authority of India.		

Latest Telephone bill in the name of the claimant and showing the address (less than 6 months old). Latest property/house Tax Receipt (not more than one year old). Existing Valid registered lease agreement of the house on stamp paper (in case of preted/lease da accommodation).	3 Latest property/house Tax Receipt (not more than one year old).
Existing Valid registered lease agreement of the house on stamp paper (in case agreement of the house on stamp	Existing Valid registered lease agreement of the house on stamp paper (in case agreement of the house on stamp

Figure 18A

110097	211453	Subscriber Name: JOGENDEC PVD ZEENV
Reg No:	2000261	Entity Name: Sr.DFM and Sr.DPO, Northern Railway, New Delhi
D: 2112	2508226	Acknowledgement Number: 211250822601
y Details	Nominee/L	egal Heir Details Document Checklist-Tier I Document Checklist - Tier II Declaration Documents Upload
ŝr No.	of Identity Tier II Nominees	Document Name
1		Valid Passport issued by Government of India.
2		Ration Card with Photograph.
3		Bank pass book or Certificate with Photograph
4		Voters Identity Card with Photograph and residential address.
5		Valid Driving license with photograph.
6		PAN Card issued by income tax department.
7		Certificate of identify with photograph signed by a Member of Parliament or Member of Legislative Assembly.
8		Aadhar Card/Letter issued by Unique Identification Authority of India.
0		
9		Job Cards issued by NREGA duly signed by an officer of the State Government.



13		Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities and Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council, etc
Proof	of Addres	
Sr No.	Tier II Nominees	
SENO.	1	Document Name
1		Valid Passport issued by Government of India.
2		Certificate of identify with photograph signed by a Member of Parliament or Member of Legislative Assembly.
3		Job Cards issued by NREGA duly signed by an officer of the State Government.
4		Identity card issued by Central /State government and its Departments, Statuary/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities and Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council, etc
5		Ration card with photograph and residential address.
6		Bank Pass book or certificate with photograph and residential address.
7		Voters Identity Card with Photograph and residential address.
8		Valid Driving license with photograph and residential address.
9		Letter from any recognized public authority at the level of Gazetted officer like District Magistrate, Divisional Commissioner, BDO, Tehsildar, Mandal Revenue Officer, Judical Magistrate etc
10		Adhar Card/Letter issued by unique identification Authority of India Clearly showing the address.
11		Latest Electricity/Water bill in the name of the claimant and showing the address (Less than 6 months old).
12		Latest Telephone bill in the name of the claimant and showing the address (less than 6 months old).
13		Latest property/house Tax Receipt (not more than one year old).
14		Existing Valid registered lease agreement of the house on stamp paper (in case agreement of the house on stamp paper (in case of rented/leased accommodation).
K		Save & Proceed Close

Figure 18B

The next TAB is for **Delcaration**. The User needs to accept the declaration to process withdrawal request and click on **"Save and Proceed"** button. Please refer below **Figure 19**.

ntity Reg No: 2000261	
	Entity Name: Sr.DFM and Sr.DPO, Northern Railway, New Delhi
aim ID: 2112508226	Acknowledgement Number: 211250822601
amily Details Nominee/Legal Heir Details Do	ocument Checklist-Tier I Document Checklist - Tier II Declaration Documents Upload
Declaration by Claimant	
agree that NPS Trust / CRA shall not be he details pertaining to bank account by me. F	onal details provided by me in the form as above are true and correct to the best of my knowledge. I also ad responsible/liable for any losses or delays that may arise due to provision of incorrect details including further, I authorize the National Pension System Trust(NPST)/ CRA to share informations pertaining to my ice Providers for facilitating the purchase of annuity in applicable cases as is required under NPS.
Declaration by Nodal Office/POP	
Declaration by Nodal Office/POP	
	een signed/thumb impressed before me by the nominee(s)/legal heir(s)/guardian of minor nominee(s) or Smt/Kum JOGENDEC PVD ZEENV with PRAN 110097211453 as above and has read the entries / entries and got confirmed by him / her/them.
2. That all the contributions including the subs no further contributions are pending. (applicab	scriber contribution and employer contribution have been transferred in to the PRAN of the subscriber and le for government sector subscribers only)
3. That Identification and address of the nomin the withdrawal form has been verified and can	nee/claimant is certified as provided in the withdrawal form above. The name of claimant as mentioned on be accepted as final.
	aid/received any family pension to the legal heir(s)/nominee(s) of the deceased subscriber and we dont I pension wealth to his/her claimant. (applicable for government Sector subscribers only)
5. The bank account details of nominee/claims payment	ant as provided in bank details section have been checked and verified and the same can be accepted for
	Save & Proceed Close
«	
Kote	

Figure 19

A New Information window will be opened regarding Documents Upload. User needs to click on **"OK"** button. Please refer below **Figure 20.**

Pectaration by Nodal Office/POP Pocaration by Nodal Office/POP 1. It is conflict that above declaration has been signedfhumb impressed before me by the nominee(s)/gal heir(s)/guardian of minor nominee(s) or minor heir(s) of deceased subcomber late SNSmt/Kum /OGENDEC PVD ZEEN/ with PRAN 110097211453 as above and has read the entries / entries have been read over to him / her/them by me and got confirmed by him / her/them. 2. That all the contributions including the subscriber contribution and employer contribution have been transferred in to the PRAN of the subscriber and no further contributions including the subscriber contribution and employer contribution have been transferred in to the PRAN of the subscriber and no further contributions including the subscriber contribution and employer contribution have been transferred in to the PRAN of the subscriber and no further contributions and address of the nominee/claimant is certified as provided in the withdrawal form above. The name of claimant as mentioned on the withdrawal form has been verified and can be accepted as final. 4. It is also certified that this office has not paid/leceived any family pension to the legal heir(s)/nominee(s) of the deceased or or or eaction address of the neminee/claimant (applicable for government Sector subscriber)	change is
 1. It is certified that above declaration has been signed/thumb impressed before me by the nominee(s)/legal heir(s)/guardian of minor nominee(s) or function heir(s) of deceased subscriber late Sh/SmtKum JOGENDEC PVD ZEENV with PRAN 110097211453 as above and has read the entries / entries have been read over to him / her/them by me and got confirmed by him / her/them. 2. That all the contributions including the subscriber contribution and employer contribution have been transferred in to the PRAN of the subscriber and no further contributions are pending. (applicable for government sector subscribers only) 3. That latent fication and address of the nominee/claimant is certified as provided in the withdrawal form above. The name of claimant as mentioned on the withdrawal form has been verified and can be accepted as final. 4. It is also certified that this office has not paid/received any family pension to the legal heir(s)/nominee(s) of the deceased of the release of accumulated pension wealth to his/her claimant (applicable for government Sector subscribers) is a be accepted for payment. 6. The bank acception for release of accumulated pension wealth to his/her claimant (applicable for government Sector subscribers) is a eacepted for payment. 6. Save & Proceed Note Note • This request needs to be authorised by Nodal Office/POP with other User ID. 	al Office/POP
minor heir(s) of deceased subscriber late Sh/Smt/Kum JOGENDEC PVD ZEENV with PRAN 110097211453 as above and has read the entries / entries have been read over to him / her/them by me and got confirmed by him / her/them. 2. That all the contributions including the subscriber contribution and employer contribution have been transferred in to the PRAN of the subscriber and no further contributions are pending. (applicable for government sector subscribers only) 3. That Identification and address of the nominee/claimant is certified as provided in the withdrawal form above. The name of claimant as mentioned on the withdrawal form has been verified and can be accepted as final. 4. It is also certified that this office has not paid/received any family pension to the legal heir(s)/nominee(s) of the deceased set is in and we dont have any objection for release of accumulated pension wealth to his/her claimant. (applicable for government Sector subscribers) 5. The bank accord payment Sector	Office/POP
no further contributions are pending. (applicable for government sector subscribers only) 3. That Identification and address of the nominee/claimant is certified as provided in the withdrawal form above. The name of claimant as mentioned on the withdrawal form has been verified and can be accepted as final. 4. It is also certified that this office has not paid/received any family pension to the legal heir(s)/nominee(s) of the deceased set of the advector subscribers and we dont have any objection for release of accumulated pension wealth to his/ner claimant. (applicable for government Sector subscribers) 5. The bank accord Kindly Upload supporting documents at next screen for faster processing of withdrawal request. 6. The bank accord Structure of the second set of the second	subscriber late Sh/Smt/Kum JOGENDEC PVD ZEENV with PRAN 110097211453 as above and has read the entries / entries
the withdrawal form has been verified and can be accepted as final. 4 It is also certified that this office has not paid/received any family pension to the legal heir(s)/nominee(s) of the deceased single is and we dont have any objection for release of accumulated pension wealth to his/her claimant. (applicable for government Sector subscribers) 5. The bank accorpayment 6. The bank accorpayment 6. Save & Proceed Save & Proceed Close Close Cose Cos	
have any objection for release of accumulated pension wealth to his/her claimant. (applicable for government Sector subscribers 5. The bank accord Kindly Upload supporting documents at next screen for faster processing of withdrawal request. payment of Save & Proceed Close Note • This request needs to be authorised by Nodal Office/POP with other User ID.	
5. The bank accorpannel Kindly Upload supporting documents at next screen for faster processing of withdrawal request. or be accepted for Save & Proceed Close Solution Close Solution Close C	
Note • This request needs to be authorised by Nodal Office/POP with other User ID.	Kindly Upload supporting documents at next screen for faster processing of withdrawal request.
This request needs to be authorised by Nodal Office/POP with other User ID.	Save & Proceed Close
User can opt for Lump sum & Annuity Withdrawal as per PFRDA Exit Regulation 2015 and amendments thereto.	
	um & Annuity Withdrawal as per PFRDA Exit Regulation 2015 and amendments thereto.
Best viewed in Google Chrome, Mozilla & Internet Explorer 10+ with a resolution of 1024 X 768. Privacy Policy	t viewed in Google Chrome, Mozilla & Internet Explorer 10+ with a resolution of 1024 X 768. Privacy Policy

Figure 20

At **Documents Upload TAB**, User needs to upload the documents such as Withdrawal Form, Supporting documents, KYC Documents, Bank Proof and KYC documents for Tier II nominees. Please refer below **Figure 21A & 21B**.

	hdrawal - Request	nitiation				
PRAN: 110097			Subscriber Name: JO			
Entity Reg No:				and Sr.DPO, Northern Railwa	y, New Delhi	
Claim ID: 2112	508226		Acknowledgement Nun	ber: 211250822601		
Family Details	Nominee/Legal Heir Details	Document Checklist-Tier I D	ocument Checklist - Tier II	Declaration Documents Up	oad	
	oad Exit Withdrawal Fo	abs to download form.	it Withdrawal Forms			
Please co		abs to download form.	it Withdrawal Forms			
Please co	mplete all the details under all	abs to download form.	it Withdrawal Forms	File Download		
Please co Documen	mplete all the details under all	abs to download form.		File Download		
Please co Documer Withdraw	mplete all the details under all nent Upload	Attach File	chosen	File Download		

Figure 21A

AN: 110097211453	Subscriber	Name: JOGENDEC PVD ZEENV
ity Reg No: 2000261	Entity Name	e: Sr.DFM and Sr.DPO, Northern Railway, New Delhi
im ID: 2112508226	Acknowledg	gement Number: 211250822601
amily Details Nominee/Legal Heir Details D	ocument Checklist-Tier I Document Check	dist - Tier II Declaration Documents Upload
Oownload Exit Withdrawal Form	1	
Please complete all the details under all tab	s to download form.	
	Download Exit Withdrawa	al Forms
	File Successfully Uploa	ded
C Document Upload		
-		
Document Name	Attach File	File Download
Document Name Withdrawal Form	Attach File Choose File No file chosen	File Download
Withdrawal Form	Choose File No file chosen	202144381.pdf
Withdrawal Form KYC/Other Documents - Tier I	Choose File No file chosen	202144381.pdf
Withdrawal Form KYC/Other Documents - Tier I KYC/Other Documents - Tier II	Choose File No file chosen Choose File No file chosen Choose File No file chosen	202144381.pdf 202144381.pdf 110040338613_TIER1_NOM_1.pdf 202124237.pdf
Withdrawal Form KYC/Other Documents - Tier I KYC/Other Documents - Tier II	Choose File No file chosen Choose File No file chosen Choose File No file chosen	202144381.pdf 202144381.pdf 110040338613_TIER1_NOM_1.pdf 202124237.pdf
Withdrawal Form KYC/Other Documents - Tier I KYC/Other Documents - Tier II Bank Proof	Choose File No file chosen Choose File No file chosen Choose File No file chosen	202144381.pdf 110040338613_TIER1_NOM_1.pdf 202124237.pdf 202144381.pdf
Withdrawal Form KYC/Other Documents - Tier I KYC/Other Documents - Tier II Bank Proof	Choose File No file chosen Choose File No file chosen Choose File No file chosen Choose File No file chosen	202144381.pdf 110040338613_TIER1_NOM_1.pdf 202124237.pdf 202144381.pdf



After providing complete details under different TABs, User needs to re-confirm all the details entered /selected. Each TAB will be displayed to the User for confirmation. User needs to click on "**Next button**" to proceed further.

Once details under all TABs are confirmed, the User need to confirm the withdrawal request under **Documents Upload TAB**, as shown below in **Figure 22**.

N: 110097211453			Subscriber Name: JOGENDEC PVD ZEENV			
/ Reg N	7 Reg No: 2000261		Entity Name: Sr.DFM and Sr.DPO, Northern Railway, New Delhi			
1D: 2	112508226		Acknowledgement Number: 211250822601			
nily Deta	ails Nominee/Legal Heir Details	Document Checklist - Tier I	Document Checklist - Tier II	Declaration	Documents Upload	
Do	wnload Exit Withdrawal Fo	rm				
DU						
		Download Exit Wit	hdrawal Forme			
		Download Exit wit	ndrawal Forms			
	Document Upload					
1	Document Name		File Download			
	Document Name		File Download			
١				{1_NOM_1.pdf		
١	Withdrawal Form		202144381.pdf	₹1_NOM_1.pdf		
1	Withdrawal Form KYC/Other Documents - Tier I		202144381.pdf	R1_NOM_1.pdf		
1	Withdrawal Form KYC/Other Documents - Tier I KYC/Other Documents - Tier II		€ 202144381.pdf € 110040338613_TIEF	≹1_NOM_1.pdf		
1	Withdrawal Form KYC/Other Documents - Tier I KYC/Other Documents - Tier II		202144381.pdf	R1_NOM_1.pdf		
1	Withdrawal Form KYC/Other Documents - Tier I KYC/Other Documents - Tier II	Edit	202144381.pdf	k1_NOM_1.pdf		

Figure 22

A final confirmation message will be displayed to User. Once User clicks on **"Proceed"** button, a message for successful initiation of request will be displayed to User. Please refer **Figure 23 & 24.**

eath Withdrawal - Request In	itiation Confirmation
N: 110097211453 y Reg No: 2000261 n ID: 2112508226 mily Details Nominee/Legal Heir	Subscriber Name: JOGENDEC PVD X V Do you want to Confirm ? m Railway, New Delhi Proceed Cancel
Download Exit Withdra	Download Exit Withdrawal Forms
Download Exit Withdry Document Upload Document Name	Download Exit Withdrawal Forms
Document Upload	File Download
Document Upload	
Document Upload Document Name Withdrawal Form	File Download

Figure 23

Death Withdrawal		peen successfully initiated.	
Entity Reg No: 2001355 Claim ID: 2313041432	PRAN	110000955657	pur
Family Details Annuitant	Acknowledgement Number Claim ID	231304143201 2313041432	tion Documents Upload
Download Exit 1	Acknowledgement No. Generated Date	02-06-2023 14:27:35	Cancel Request
	c	lose	

Figure 24



9. <u>Steps to Authorize Online Death Withdrawal request in CRA System by Nodal</u> <u>Office</u>

- The another User of Nodal Office will authorize the request in the CRA System.
- To authorize Online Death Withdrawal request, Nodal Office User will access CRA System www.cra-nsdl.com using another User ID & Password.
- The User will follow the process similar to the process given in **Section I Point No. 6** to authorize the request in CRA.

On authorization of Death Withdrawal request by Nodal Office, the request will get executed in the CRA system. The Funds will be transferred to Claimant's Bank Account by Trustee Bank (Axis Bank) within T+3 Working days after authorization of request.

Physical Death Withdrawal Form and supporting documents are not required to be submitted by Nodal Office to Protean-CRA for storage purpose if complete and clear/legible documents are uploaded while capturing online Death withdrawal request in CRA System.

Online Bank Account Verification -

While processing Online Death Withdrawal request, Online Bank Account Verification will be carried out. Bank details and Name of the Nominee/Claimant will be verified through online Bank Account Verification (Penny drop facility). Hence, Bank account number should be active and operative. Also Name of Nominee/Claimant as per CRA and bank record should match. **If Online Bank Account Verification (Penny drop) fails, Death Withdrawal request will be rejected.**
